



Lanis IT Group, Inc.

ROBOCALL MITIGATION PLAN

UPDATED - FEBRUARY 2026

PURPOSE AND SCOPE

Lanis IT Group, Inc. ("Lanis") is a voice service provider that originates voice traffic to the public switched telephone network (PSTN) and maintains a robocall mitigation program consistent with 47 CFR § 64.6305.

PROVIDER ROLE / CALL FLOW

Lanis provides hosted voice and SIP trunking services to IT-based customers, relying on multiple upstream carriers for inbound and outbound calling. These services are sold on a retail basis to customers in logistics, eCommerce, healthcare/medical, and legal verticals. Outbound calls originate on Lanis's network, while inbound calls are delivered via upstream providers/carriers and then switched to Lanis for termination to the end user.

STIR/SHAKEN STATUS

Lanis has not deployed STIR/SHAKEN caller ID authentication and therefore does not sign originating calls with a Lanis-issued STIR/SHAKEN certificate. Lanis is evaluating and working with its upstream carrier partners and/or vendors to implement STIR/SHAKEN where required and practicable. Until implementation is completed, Lanis relies on the controls described in this Robocall Mitigation Plan, including KYC, traffic monitoring, enforcement actions, upstream coordination, and traceback cooperation, to help prevent and mitigate illegal robocall activity. Lanis will update its RMD filing and this Plan within the FCC-required timeframe upon implementation. Any caller ID authentication applied to calls by upstream carrier partners is performed by those partners and does not represent signing by Lanis.

KNOW YOUR CUSTOMER PROCEDURES

Lanis performs KYC during the quoting/onboarding phase by collecting customer operational details and requiring supporting documentation, including a copy of the customer's phone bill and, where applicable, a signed Letter of Authorization. The phone bill is reviewed to validate the customer's use case and establish expected usage and traffic patterns, which are used to recommend an appropriate voice plan and set billing quotas within Lanis's infrastructure. Customers that cannot provide a legitimate use case or the required documentation are refused service. Each customer is assigned a billing quota, and Lanis periodically reviews monthly usage trends to identify anomalies or mismatches; material deviations from expected patterns trigger follow-up with the customer and enhanced review as needed.

TRAFFIC MONITORING, ANALYTICS, AND ENFORCEMENT

Lanis aggregates call and signaling logs from its softswitches and periodically reviews them to detect traffic anomalies indicative of fraud. Lanis also uses a billing-quota mechanism that automatically flags and alerts when a customer's monthly spend approaches a defined threshold. When suspicious or

potentially illegal traffic is detected, Lanis blocks the traffic and requires a direct conversation with the affected customer before service is restored, with further action taken as warranted (e.g., continued blocking or suspension). In addition, Lanis's environment is configured to automatically detect fraudulent SIP attacks and block offending IP addresses.

KNOW YOUR UPSTREAM PROVIDERS

Lanis provides services only to end-user customers and does not resell voice services to other voice service providers. Lanis relies on multiple upstream carrier partners for PSTN interconnection and to support inbound and outbound calling. Lanis maintains Know Your Upstream Provider (KYUP) procedures to ensure its upstream carrier partners are legitimate and appropriate for the services being delivered. Prior to interconnection and on an ongoing basis, Lanis reviews carrier credentials and reputation, confirms contractual controls are in place (including traceback and law-enforcement cooperation and the ability to block, restrict, or suspend suspicious traffic), and maintains designated escalation contacts. Lanis also monitors traffic patterns and service performance across upstream routes to identify anomalies or indicators of misuse. If suspicious activity is associated with an upstream route, Lanis escalates with the applicable carrier partner for investigation and remediation and will reroute, restrict, or suspend affected traffic as needed.

TRACEBACK COOPERATION AND PLAN GOVERNANCE

Lanis remains committed to responding fully and within 24 hours to call traceback requests from the Commission, law enforcement, and the traceback consortium, and to cooperate with such entities in investigating and stopping illegal robocallers initiating calls.

Lanis reviews and maintains its robocall mitigation program and updates it with 10 business days when filing information, services, traffic patterns, or risk controls change.

POINT OF CONTACT

Name: Urland West

Title: CTO

Email: uwest@lanisit.com

Phone: 954-605-7532 x150

This program demonstrates Lanis's commitment to protecting consumers, upholding industry standards, and contributing to the elimination of illegal robocalls.