

Edge Hosted Robocall Mitigation Plan

In order to fully comply with federal laws regarding RoboCall Mitigation, Edge Hosted has implemented the following policies and procedures:

- All Hosted PBX systems now route calls to TransNexus Clear IP for attestation and No Call Lookup.
- Only designated User Agents are allowed to register to the system (Currently supported User Agents are Avaya, Fanvil, Bicom, Dinstar, and Grandstream). Permitting only specific UADs prevents auto-dialers and robo-dialers from registering.
- Manual periodic inspections to verify only the permitted User Agents are registered.
- Manual reporting combined with ITSP alerting analyzes traffic pattern and looks for discrepancies that may be dialer related.
- Contractually prohibiting end users from connecting dialers.
- Limited number of outgoing minutes and channels per customer.