



CyberLynk Network, LLC
Robocall Mitigation Plan
v1.3 - Updated 02-10-2026

Overview

CyberLynk Network, LLC (“Cyberlynk”), with headquarters at 10125 S 52nd St, Franklin WI 53132, is a small VSP that provides services to end customers and partners who employ our managed voice technology solutions. As such, we understand our clients’ use cases, and are in a position to closely regulate and monitor their use of our voice network.

Contact Information

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Principals, Affiliates, Subsidiaries, and Parent Companies

CyberLynk is owned and operated by Bridgestone Management, LLC., a privately held company headquartered in Franklin, Wisconsin USA. CyberLynk’s telecommunications operations are managed by the contacts noted in the “Contact Information” section above.

Commitment to Traceback Cooperation

CyberLynk commits to acknowledge and respond within twenty-four (24) hours of receipt to all traceback requests from the Federal Communications Commission, law enforcement and the industry traceback consortium and to cooperate with such entities in investigating and stopping any illegal robocallers from using its managed voice services to originate calls, and that all

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CyberLynk voice service traffic that originates on its network is subject to this robocall mitigation program.

CyberLynk's Know Your Customer ("KYC") Standards

CyberLynk primarily provides voice service to businesses for use with multiline telephone systems (MLTS) which are configured and managed by CyberLynk. As part of our customer onboarding process CyberLynk takes precautions to verify a customer's identity prior to entering into an agreement with the customer.

All customers are enrolled in our managed voice service after having been verified via telephone or in person and must acknowledge receipt of our Terms of Service in writing. As part of the account provisioning process, CyberLynk collects information about a customer's identity including:

- Customer Business Name
- Contact Person(s)
- Physical Business Location(s)
- EIN / TIN (where applicable)

CyberLynk does not provide wholesale communications services to other voice providers, however should this become a part of a future strategy, CyberLynk's onboarding procedures would be modified to include confirming a carrier customer's reported status in the FCC's Form 499 Filer database of registered carriers, and the Commission's Robocall Mitigation Database.

Acceptable Use Policy

CyberLynk voice service customers agree to our Acceptable Use Policy and are subject to termination if they violate these terms, including the following prohibited uses:

- *to intentionally engage in blasting or broadcasting bulk communications, advertisements, or messages (e.g., sending hundreds of messages simultaneously), including without limitation through email, voicemail, SMS, facsimile, or internet facsimile;*
- *to perform auto-dialing or "predictive" dialing (i.e., non-manual dialing or using a software program or other means to continuously dial or place out-bound calls) in violation of applicable Law;*
- *to transmit misleading or inaccurate caller ID information with the intent to defraud, cause harm, or wrongfully obtain anything of value, including by creating a false Caller ID identity or forged email/SMS address or header or by otherwise attempting to mislead others as to the identity of the sender or the origin of any outbound Customer Communication;*

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Monitoring & Analytics

In addition to network monitoring, CyberLynk employs applications including Sansay PSM, Netsapiens Insight, and VoIPMonitor to analyze voice traffic. CyberLynk is committed to promptly investigating suspicious traffic patterns, and suspending or terminating services which are found to be engaged in illegal robocall activity, or activity which violates our terms of service.

STIR/SHAKEN

We have registered with the STI-PA using OCN 086K. We have our own STIR/SHAKEN certificates issued by the TransNexus Certification Authority (STI-CA) that we use when authenticating calls we originate. We have implemented a STIR/SHAKEN solution supplied by TransNexus.

Do-Not-Originated (DNO) Number Blocking

CyberLynk has implemented measures to comply with the FCC's requirements regarding the blocking of calls that use invalid, unallocated, or Do-Not-Originated (DNO) numbers.

Outbound calls originating from our network are subject to automated screening that identifies and blocks calls using numbers determined to be ineligible for origination, including numbers on industry DNO lists. These controls are applied through our call routing and mitigation systems, which incorporate current industry data sources and best practices.

Ongoing Compliance

Our robocall mitigation processes, including DNO blocking, are regularly reviewed and updated to align with FCC directives and evolving industry standards. We work with recognized vendors and data providers to ensure continued compliance and the effective prevention of fraudulent or spoofed call origination.

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