

IS Technologies, Inc.

Pursuant to FCC Regulation 47 CFR § 64.6305(a)

As a provider of voice services, IS Technologies, Inc. is committed to complying with the Federal Communications Commission (FCC) regulations under 47 CFR § 64.6305(a). Our Robocall Mitigation Program has been designed to ensure compliance with these requirements, specifically to address unlawful robocalls, maintain call authentication processes, and contribute to the reduction of fraudulent activity across telecommunications networks.

1. Program Scope and Objectives

The IS Technologies Robocall Mitigation Program encompasses all traffic originating from our network and includes the following goals:

1. **Prevent Origination of Illegal Robocalls:** We take proactive steps to identify and prevent the origination of unlawful robocalls on our network.
 2. **Authenticate Caller Information:** We ensure compliance with caller ID authentication requirements where STIR/SHAKEN is not implemented.
 3. **FCC Reporting and Certification:** We maintain accurate and timely filings with the FCC's Robocall Mitigation Database, certifying our efforts and compliance with the robocall mitigation requirements.
-

2. Robocall Mitigation Practices

a. Call Monitoring and Traffic Analysis

We employ advanced call analytics to monitor call traffic originating from our network. This includes:

- Identifying suspicious patterns such as high call volumes, repetitive dialing behavior, or calls using invalid numbers.
- Blocking calls that fail validation checks or appear to be indicative of unlawful robocall activity.

b. Call Authentication (STIR/SHAKEN Framework)

Where technically feasible, IS Technologies implements the STIR/SHAKEN caller ID authentication framework for IP-based voice calls. This ensures the integrity of caller information and helps prevent spoofing.

For non-IP traffic, we employ alternative robocall mitigation practices, including rigorous call screening and network monitoring.

c. Customer and Originating Caller Vetting

To ensure the integrity of calls originating on our network, we:

- Vet new customers to prevent onboarding of high-risk actors.
- Monitor existing customers to ensure compliance with our terms of service and applicable regulations.

d. Blocking of Suspected Illegal Traffic

We actively block calls suspected to be unlawful robocalls, including those flagged through industry-standard databases and analytics tools.

3. Reporting and Certification Compliance

IS Technologies submits all required certifications and supporting documentation to the FCC's Robocall Mitigation Database, as outlined in 47 CFR § 64.6305(a). This includes:

1. **Certification of Compliance:** We certify that we have implemented either STIR/SHAKEN or an effective robocall mitigation program.
2. **Detailed Mitigation Practices:** We provide a description of our practices, as outlined in this program, to the FCC database.
3. **Cooperation with Enforcement Agencies:** We cooperate with the FCC, law enforcement, and traceback initiatives to address robocall-related violations.

4. Customer Education and Support

IS Technologies ensures that end-users are educated about robocalls and how to recognize and report suspicious activity. Our support team is trained to assist with robocall-related concerns.

5. Enforcement and Updates

This program is reviewed regularly and updated to ensure continued compliance with evolving FCC regulations. IS Technologies, Inc. enforces these practices across all aspects of our operations and communicates updates to customers, employees, and stakeholders as needed.

By adhering to the Robocall Mitigation Program outlined above, IS Technologies, Inc. ensures compliance with FCC Regulation 47 CFR § 64.6305(a), contributing to a safer, more reliable telecommunications network for all.

Contact Information:

For questions or concerns regarding our Robocall Mitigation Program, please contact:

IS Technologies, Inc.

205-314-8800 | support@is-talk.com | www.is-talk.com