

Clarkston Communications/Voipologies provides IP Phones and PBX. Our direct provider is Voip Innovations who provides full attestation for calls as per the following policy:

Is VI currently signing my calls? What level of attestation are my calls receiving?

Yes, VI signs and provides attestation for **all** unsigned outbound calls that are sent to our voice network, free of charge.

If you are a voice service provider that is not signing your own calls, VI will provide attestation as an intermediate provider, and apply B or C level attestation to the attempt. Enterprise/non-service provider customers will typically receive A attestation since VI is the direct service provider.

Since VI has completely implemented STIR/SHAKEN, can I list this status for my own voice network in the [FCC's Robocall Mitigation Database](#)?

For the vast majority of voice service providers, VI's STIR/SHAKEN implementation status will have no effect on your company's own status. VI highly recommends seeking consultation from a legal and/or telecom compliance expert to ensure that you are providing your company's correct status in the Robocall Mitigation Database. Recommendations regarding consultation services can be found in VI's [STIR/SHAKEN Implementation Guide](#).