



Telco Depot Inc
78 Horseblock Road, Unit 7A
Yaphank, NY 11980
800-390-1200

RE: Robocall mitigation steps

The purpose of this document is to describe the steps Telco Depot currently is and will be taking in order to prevent Robocalls originating from its network.

1. End user agreement (AUP) is prohibiting all users on our network to perform Robocalls or Spam text messages. Such actions will cause an immediate suspension of services and might cause a complete termination of the account.
2. User accounts are “capped” for certain outgoing minutes per month, any excess is being investigated for fraudulent activity before account is reactivated or cap is increased.
3. Working closely with our carriers to monitor “spikes” and fraudulent activity on our outgoing traffic.
4. Paying our carriers for a monitoring and fraud detection services with 24/7 notifications
5. Maintaining detailed call logs for at least the past 12 months on ALL active accounts.

Telco Depot Inc
34 Cleveland Ave
Bay Shore, NY, 11706
1.800.390.1200