



Medicine Wheel Website Design, Inc.
114 Riverside Ave.
P.O. Box 636
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509.996.2022

Methownet.com (“Methownet”) is a small ISP serving one small valley in North Central Washington State with a population of a few thousand people. We are a locally owned and operated business providing a network for our customers that is designed and built for capacity, speed, flexibility, and reliability.

STIR/SHAKEN EXTENSION

Methownet currently has 40 VoIP customers. Because we have fewer than 100,000 voice subscribers, we are eligible and will take the STIR/SHAKEN implementation extension pursuant to 47 CFR §64.6304.

Methownet will participate with the industry to find implementation solutions before the June 30, 2023 extension deadline.

PROCEDURES TO MITIGATE OR STOP ROBOCALLS

I. KNOW YOUR CUSTOMER

Methownet follows the best practices for the implementation of call authentication frameworks recommended by the North American Numbering Council (NANC) - Call Authentication Trust Anchor Working Group [NANC CallerID Best Practices](#). This includes confirming the identity of Methownet’s customers – (i) contact person(s); (ii) business location; (iii) state or country of incorporation; (iv) federal tax identification; and (v) the nature of our customers’ businesses.

Methownet knows each of our 40 VoIP customers. As a small service provider, understanding the service needs of each individual customer is part of our customer relationship and sales process. This understanding provides us with an ability to mitigate the potential of a customer initiating illegal robocalls before they have an opportunity to connect to our services.

Customers using our services agree to abide by the rules and regulations listed in our service agreement. Methownet’s service agreement expressly prohibits our customers/subscribers from engaging in illegal activity, including creating a false Caller ID (*i.e.* spoofing) and robocalling.

Customers are informed that any suspicious activity will be investigated; and if the customer is engaging in, or has engaged in illegal robocalling, their service will be terminated.



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II. TRACEBACK

Methownet will respond to all traceback requests from the Commission, law enforcement, and the Registered Traceback Consortium. In the event illegal robocallers use our system, Methownet will cooperate with such entities' investigation.

III. ROBOCALL MITIGATION PLAN

Methownet has taken the following actions to comply with the Robocall Mitigation Caller ID requirement:

All Methownet voice subscribers have valid Caller ID numbers associated with their extensions. We continuously monitor our log files for any call irregularities. Because our customers have cell phones and make relatively few calls through our system, any increase in traffic will appear in our log files and trigger an investigation.

Methownet will conduct monthly reviews of our system to assess whether there is any obvious increase in the number of calls originating from our network. Our average customers' outgoing call rate is 4 per/day. The active monitoring we have in place will alert our team to the presence of illegal activity.

Due to the unlikelihood our customers would knowingly make robocalls, we monitor cybersecurity information sites for updates on attacks our network might be vulnerable to. All our servers are kept up-to-date and patched. Methownet will continue to make firewall adjustments as necessary to avoid any attempts to penetrate our network for illegal use.

IV. PLAN UPDATES

Methownet will continue to monitor industry best practices and improve our internal processes to ensure our systems adapt to address the ongoing challenges affecting this industry.