

Certification.

We will take the following steps:

- 1) We will keep the log for 1 year of the record of the calls generated.**
- 2) We will keep the information of each client in detail, name, address, telephone, etc.**
- 3) We will terminate any account that is reported, and confirmed to have incurred robocalls.**
- 4) If we detect that some of our clients are in this practice, we will cancel their account immediately and inform about it.**
- 5) We will block those that, due to their caller id, could be fraudulent calls.**
- 6) We are open to any suggestions in this regard.**

Chester

Sign
08-19-2021