

EasyLink Solutions LLC Robocall Mitigation Plan

EasyLink Solutions is a technology management and consulting services with its head office in Maryland. We offer hosted VoIP services as one of our technology offerings and we currently have fewer than 100,000 subscribers.

EasyLink Solutions maintains our VoIP customers name, location, email address and payment method in our database. Customer interaction with EasyLink VoIP platform is not automated. Customers VoIP services accounts are manually setup by EasyLink Solutions representatives. Hardware setup and service activation are done by EasyLink representative. Traffic studies and periodic audits are done by EasyLink and any suspicious traffics are closely investigated.

EasyLink Solutions LLC will work with our upstream carriers to ensure outbound calls are attested and inbound calls are validated. In addition, we commit to fully respond to all traceback requests from the commission, law enforcement, and the industry traceback consortium, and cooperate with such entities in investigating and stopping any callers that use our network to originate robocalls.

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