

Robocall Mitigation Plan

All Customers using Proxyfone as a VoIP service provider are subject to the following rules regarding phone calls Originating on the Trunks and DID's that are used on any system or device.

-No Outbound calls can Originate without Caller ID from the main line the call originates from.

-No excessive Dialing or short Dialing (less than 6 second) is allowed.

-No Outbound Auto Dialers can be used without programming done by a Proxyfone Employee.

-Any traceback requires the FCC, law enforcement or the industry traceback consortium will have full cooperation from Proxyfone to stop or investigate illegal robocallers.

Robocalling found

If calls have been found to be made on a customer's equipment using Proxyfone services we have the ability to stop only the outbound calling of those calls coming from that system or equipment.

A 24/7 phone number **+18182876070** will allow anyone to call in to stop robocalls or to open a new investigation.