



Robocall Mitigation Plan

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Company

Business Information

- **Legal name:** ElectSys Tech LLC
- **Business name (DBA):** N/A
- **Address:** 22506 Highway W, Barnett, MO 65011

Contact Information for Robocall Mitigation-related Issues

- **Full Name:** Antony Weaver
- **Title:** Managing Partner
- **Department:** Management
- **Business Address:** 22506 Highway W, Barnett MO 65011
- **Telephone Number:** 573-569-4200
- **Email Address:** aweaver@electsys.tech

About

ElectSys Tech is a Managed Service Provider reseller of voip services based in Barnett MO USA offering services to our USA based customer base comprised primary of SMB businesses. We use multiple technologies to mitigate rogue, spam and otherwise illegitimate traffic. We also educate our customers regarding ways they might be exploited.

Government registered director(s) are: Antony Weaver

ElectSys Tech LLC has not been prohibited from filing in the Robocall Mitigation Database due to an enforcement action and is NOT subject to a Commission, law enforcement, or regulatory agency action or investigation due to suspected unlawful robocalling or spoofing.

Know your Customer Vetting Process

Prior to being an active ElectSys Tech LLC customer, a thorough vetting process is employed and we are committed to enhancing this vetting process as requirements change.

- Customers may not create new accounts via a self-serve web portal. All new accounts are created exclusively through our call center which includes providing their company name (exemption if residential), complete physical location (including, but not limited to, street address, state, and country), phone number, email address and contact person. If it is a business, more specifications are required including (EIN, number of DID number(s) owned, etc.). All this data is kept in accordance with our [Privacy Policy](#).

- Customers are required to accept ElectSys Tech LLC [Terms of Service](#) & [Privacy Policy](#).

The terms include but are not limited to the following:

- If the customer will be using ElectSys Tech LLC Services for telemarketing purposes, she/he has to get written approval from ElectSys Tech LLC beforehand. ElectSys Tech staff analyzes each telemarketing customer case-by-case. Approved accounts are required to have one to one Opt-In/Out voice and text platform(s) along with a use specific 10LDC campaign registration
- Customer agrees to set a valid CallerID/ANI Identification.
- Customer (when a PBX administrator) agrees that he will be collaborating with law enforcement entities for any traceback requests.
- ElectSys Tech LLC can suspend customer without warning to its sole discretion if they don't respect its Terms of Service (including, but not limited to, immediate service termination if the customer originates terminates or processes in any way, illegal traffic).
- Customers are not permitted to engage in traffic pumping schemes. Customer who do so will be either rejected in the vetting process or have their account terminated after (30) days of non-compliance.

Tools and Consistent Monitoring

When customer has been internally vetted, she/he now has access to ElectSys Tech LLC Services. Nonetheless, it remains under scrutiny. Customer's traffic must pass through a combination of ElectSys Tech LLC and its underlying carrier's anti-fraud and security algorithms to continue use of the Services.

When alarms are triggered, ElectSys Tech will investigate the source of the rogue traffic and take action to mitigate it and if unable to do so; reserves the right to terminate the Services.

Customers are required to pass a valid CallerID format when attempting to place an outgoing call. ElectSys Tech sets all carrier side parameters before Services activate. Customers with PBX self-administration are forbidden under ElectSys Tech LLC Terms & Conditions to transmit rogue caller ID information.

ElectSys Tech LLC's underlying carriers confirm that they are making use at the very minimum Industry Traceback Group Do Not Originate lists and have or will have third party Do Not Originate lists from providers such as, Somos and Neustar. They also confirmed that these Do Not Originate lists were applied network wide and therefore ElectSys Tech LLC could benefit from it as a reseller. ElectSys Tech LLC also make use of dialing restriction tables on all deployed PBX systems as an extra layer of complexity to fraud and robocall mitigation.

Know Your Upstream Providers

ElectSys Tech LLC makes use of a selected number of carriers to route calls in United States, including:

- [Level 3]
- [Fibernetics]
- [Intelliquest]
- [Synch]
- [Peerless]
- [01 Comm]
- [Bandwidth]
- [Blue Tone]
- [Eltopia]
- [Fractal]
- [iBasis]
- [VOIP Innovations]
- [\[VOIP.ms\]](http://VOIP.ms)
- [Coretel]
- [T38]

ElectSys Tech LLC relies on its underlying carriers for signing calls with STIR/SHAKEN certificates and will continue to monitor the STIR/SHAKEN enhancements such as PBX based signatures as they become available.

Modus operandi in case of illegal traffic

ElectSys Tech has a zero-tolerance policy approach to Robo Calls, SPAM, SPIT and fraudulent calls originating from its customers. Complaints and Trace Back Request will result in the Customer being contacted or Customer's equipment being accessed directly to stop the traffic. ElectSys Tech LLC also works with its upstream providers to identify behaviors which indicate illegal call activity.

Commitment

To the extent that ElectSys Tech LLC were to receive information from law enforcement, traceback entities or other sources that a customer is engaged in illegal robocalling, our policy is to cooperate fully, pursuant our privacy policy and to reply to those requests within 24 hours.

Robocall Mitigation complaints tracebacks and trace forwards can be directed to info@electsys.tech or +1-573-569-4200. Please provide the following information.

- Full name, Authorized Agency / Department:
- Phone Number:
- Nature of Request (Subscriber info, Call detail records, Billing info, etc.)
- Target Telephone Number(s):
- If applicable; Copy of the Subpoena, Court Order, Search Warrant, or Other Formal Legal Process
- Additional Notes (incl. specific circumstances and/or deadlines).