

Grexo Technology Group
Robocall Mitigation Plan
12/21/2024

Traceback Cooperation:

1. Grexo Technology Group commits to respond within 24 hours to all traceback requests from the Federal Communications Commission, law enforcement and the industry traceback consortium and to cooperate with such entities in investigating and stopping any illegal robocallers from using its services to originate calls.
2. Using the questionnaire and onboarding procedures attached, Grexo Technology Group screens all applicants for its services to determine if they are intending to use such services for autodialing from a database of numbers for purposes of telemarketing without having received written permission from the called parties. Calls to wireline numbers for purposes of political campaigning, market research or polling are deemed legal.
3. Grexo Technology Group will block services to a customer if it determines that the customer is using the services for illegal robocalling.
4. Grexo Technology Group will only accept traffic for termination from companies that are in the Robocall Mitigation Database after September 28, 2021.
5. Company address is Grexo Technology Group, 1002 Jerome St, Houston, TX 77009. Contact for requests or further information at support@grexo.com and telephone 832-699-1159

ROBOCALL MITIGATION AND KNOW YOUR CUSTOMER QUESTIONNAIRE

Grexo Technology Group is committed to compliance with the Telephone Customer Protection Act (TCPA), the TRACED Act (Telephone Robocall Abuse Criminal Enforcement and Deterrence) and the rules of the Federal Communications Commission pertaining to the prevention of illegal robocalling, fraudulent calling and other illegal use of its network. To that end, Grexo Technology Group requires each customer to complete the following questionnaire to enable Grexo Technology Group to properly conduct the necessary due diligence to comply with the law and protect its network.

For purposes of this form, the “Customer” is the entity subscribing to services from Grexo Technology Group.

SECTION A

Question	Response
If Customer is an entity, what type of entity (corporation, LLC, etc.):	

Customer name, including all trade names, fictitious names and DBAs under which Customer has transacted business for the previous three years:	
State or country of formation:	
Federal taxpayer identification number (EIN) for US domestic entities:	
499 filer identification number for US entities:	
Business license or registration number and the name of the government entity that administers such registration or license:	
A description of Customer's business, including whether	

Customer uses an auto-dialer or engages in telemarketing:	
Physical address of Customer's business:	
Name, physical address, email address and telephone number of the person responsible for payment of Customer's account with Grexo Technology Group and the form of payment to be used:	
Name, physical address, email address and telephone number of the natural persons who directly or indirectly own the Customer:	
Name, telephone number and email address of Customer's employee responsible for compliance with US state and federal laws pertaining to illegal robocalls:	
Websites and any social media pages used by Customer currently and over the past three years (leave blank if none):	
Customer's current IP addresses and any IP addresses used by Customer over the past three years:	

Has Customer (or its owners or controlling persons) have ever had an adverse judgment against it in a civil lawsuit relating to illegal robocalling? ☐ Yes ☐ No

Is Customer a wholesale provider (reselling Grexo Technology Group's services to other carriers or to end users)? ☐ Yes ☐ No

SECTION B

The undersigned is an officer of Customer with authority to execute this questionnaire and bind Customer to the provisions herein and further certifies that the information set forth above is complete and accurate to the knowledge of the undersigned after reasonable inquiry.

Customer Name:

Signed by (print name):

Title:

Date: