

Aiatek / ANGEL GERALDO

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Aiatek, Robocall Mitigation Plan 2024

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This Robocall Mitigation Plan (RPM) is submitted on behalf of Aiatek, a VoIP Service Provider Outside of US. Aiatek dedicated to stopping illegal calls by monitoring the traffic that transits through its network, complying to traceback requests and cooperating with industry agency investigations and carrier providers.

Aiatek committed to immediately investigate, within reasonable timeframes, any identified calls to determine if the caller was attempting to originate unlawful/illegal Robocalls that would fall within FCC guidelines. If Aiatek determines that the caller was attempting to originate unlawful/illegal Robocalls. We will take action by means of written/electronic/verbal warning to stop the offending practice and/or, under FCC guidelines for Robocall Mitigation under the TRACED Act, may terminate the service as deemed appropriate.

Our robocall mitigation and prevention steps include but are not limited to the following:

1. Aiatek first requires a background check **"Know Your Customer"** on all new prospects.
2. Aiatek committed to responding fully and timely to all trace back requests, received from authorities, and will actively cooperate with agencies investigations to stop any illegal Robocallers.
3. When Aiatek receives a trace back request from the authorities, we inform the carrier from which we received the call and ask them to take reasonable steps to identify the call origination party.
4. Aiatek will review and may cease business with Carriers that do not comply and cooperate with tracebacks and/or investigations.
5. We use internal tools and work with our vendors to monitor and mitigate any issues regarding robocalls.
6. If Aiatek detects possible illegal traffic on its network, we will work immediately with carriers to block any traffic that may appear suspicious.
7. As a part of the Robocall Mitigation Program, Aiatek can perform and take other reasonable steps to avoid illegal robocall traffic in its network.
8. Aiatek will review this Robocall Mitigation Plan and update it as necessary to adapt to the everchanging robocall landscape and to meet the requirements of applicable laws. Any changes to this plan will be immediately filed and updated to the FCC Robocall Mitigation Database.

Should you have any questions, please feel free to address them to:

Aiatek.
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