



July 10, 2025

Robocall Mitigation Plan

Provider Name: G&C Technical Services, LLC

FRN: 0031281215

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1. STIR/SHAKEN Implementation Status

We have completed **full STIR/SHAKEN implementation** in our IP networks. All SIP traffic that originates on and transits our network is authenticated and verified using the STIR/SHAKEN framework in accordance with FCC requirements (47 CFR §64.6301).

- **Date of Full Implementation:** 07/10/2025
- **Scope:** All SIP interconnections are signed using STIR/SHAKEN. Verification services are deployed for inbound traffic.

2. Robocall Mitigation for Non-IP Traffic

Although we have achieved full STIR/SHAKEN deployment, we also maintain controls for any non-IP or legacy TDM traffic. These measures include:

- Blocking calls with **invalid, unallocated, or malformed caller ID**.
- Use of **analytics and call-pattern monitoring** to identify high-volume, short-duration, or suspicious traffic.
- **Call traceback cooperation** with the Industry Traceback Group (ITG).
- Refusing traffic from upstream providers not listed in the FCC's Robocall Mitigation Database.

3. Customer Vetting and Traffic Monitoring

To prevent unlawful robocall origination:

- **Know Your Customer (KYC):** All new customers are verified before activation through business validation, traffic use-case review, and call pattern baseline establishment.
- **Ongoing Monitoring:** Automated systems monitor traffic for abnormal spikes, repeated short-duration calls, or other indicators of robocall activity.
- **Rapid Response:** Traffic suspected of unlawful robocalling is investigated immediately and may be blocked, suspended, or terminated.



4. Cooperation with Enforcement and Traceback

We fully cooperate with the **FCC, law enforcement agencies, and the ITG** to support traceback efforts and respond promptly to inquiries regarding suspicious traffic.

5. Certification

We certify that:

1. We have fully implemented STIR/SHAKEN on all SIP interconnections.
2. We maintain robocall mitigation practices for any residual non-IP traffic.
3. We will continue to monitor, mitigate, and prevent illegal robocall activity.

Authorized Representative:

Christian Lhamon

07/10/2025