

Robocall Mitigation Plan and Know Your Customer Policy

The US government and US Telecom Traceback group have enhanced their efforts to tackle the crippling U.S. fraud & Robo Calling epidemic.

U.S. Based Company - EIN 90-0733803

Registered with the FCC our FRN # is 0022413918

Registered with the USAC with a 499a id # 833315.

Registered, filed and are listed in the RMD # (Robodial Mitigation Directory)

A Good Standing Member of the ITG US Telecom Traceback Unit

Celerity Telecommunications has always been compliant with all US Agencies and is a good standing member of the US

Telecom Traceback Group Community. As a member, we are taking an aggressive stance to help battle the Fraudulent and illegal ROBO calling that has plagued all consumers.

As a warning, there are a lot of offshore companies, signing up for accounts with US carriers, to terminate their calls. Fraudulent Call Centers are looking for new homes in order to terminate these "Scam Calls" by masquerading themselves as Social Security, IRS, law enforcement and other government departments calls.

Celerity Telecommunications only accepts traffic that complies with applicable United States laws and regulations and

will not work with any companies who are offshore and/or are not registered with the FCC and found in the "RoboCall Mitigation Database" "RMD." In our efforts, Celerity Telecommunications follows these procedures:

- All customers originating traffic in violation of the FCC Trace Act, such as robocalls, calls impersonating Social Security, IRS, Law Enforcement or other government departments, and traversing the Celerity Telecommunications network, will receive an initial violation warning.
- A second offense of this nature will constitute a suspension.
- Upon a consecutive third offense, the account will be suspended pending termination until a mitigation plan is in place.
- All tracebacks must be responded to immediately, and end-users that are non compliant, removed from the network
- If fraud or robocalling continues after notification, your account will then be terminated immediately and permanently.

The Broadband association requires all clients to reply to tracebacks, passing on the customer information that originated the call that is flagged for the fraud.

• If you don't reply to tracebacks, you get a strike against your company and Celerity Telecommunications also gets a strike.

• If you do not fill out the traceback form, you will then be treated as the end-user who committed the fraud call. Celerity Telecommunications will terminate your account from our network.

● Suspension and/or Termination is up to the discretion of Celerity Telecommunications. Celerity Telecommunications, Inc is fully Stir/Shaken compliant with the FCC and signs calls with A, B or C attestations:

● Full Attestation (A) — The service provider has authenticated the calling party and they are authorized to use the calling number. An example of this case is a subscriber registered with the originating telephone service provider's softswitch.

● Partial Attestation (B) — The service provider has authenticated the call origination, but cannot verify the call source is authorized to use the calling number. An example of this use case is a telephone number behind an enterprise PBX.

● Gateway Attestation (C) — The service provider has authenticated from where it received the call, but cannot authenticate the call source. An example of this case would be a call received from an international gateway.

My signature below in representation of _____, Company name

● agree that I have read and do hereby recognize the "know your Customer" robo Fraud Policy as set forth by Celerity Telecommunications, Inc

● do hereby agree to comply with all rules regulations as set forth by the FCC, and its governing bodies – "Industry Traceback Group," "US Telecom," and the policies of the "Celerity Telecommunications" network.

● Agree to participate, respond and mitigate any and all traceback requests put forth by US Telecom Traceback Group in representation of the FCC's Industry Traceback Group (ITG), in a timely manner.

● that our company is a Terminating Service Provider (TSP) in the Robocall Mitigation Database (RMD) and that all customers are vetted prior to sending any call to the Celerity Telecommunications,

Inc. network. RMD# _____