

Robocall Mitigation Plan

This robocall mitigation plan is for Voipcom LLC, with headquarters at 1530 E Williams Field RD Suite 201 Gilbert, AZ 85295.

We perform the following roles in the call chain:

- A voice service provider with a STIR/SHAKEN implementation obligation serving end-users

Voipcom LLC has not been prohibited from filing a certification in the Robocall Mitigation Database.

Neither Voipcom LLC, nor any of its affiliated entities, principals, subsidiaries, or parent companies, has been subject to a formal action or investigation by the Commission or any other law enforcement agency in the prior two years due to suspected involvement with illegal robocalling or spoofing, or due to a deficiency in its Robocall Mitigation Database certification.

Voipcom LLC uses the following affirmative, effective measures to prevent the origination or transit of illegal robocalls.

Know Your Customer

We follow the caller ID authentication best practices for vetting caller identity and operational legitimacy for new and existing customers as described by the NANC Call Authentication Trust Anchor Working Group.

This process includes the collection and review of entity-identifying information to confirm that we have an authenticated relationship with the customer. We use this authenticated information to determine whether the customer is subject to any enforcement actions that restrict the type of calling that they may do, for example, if they have been banned from initiating telemarketing calls.

We also validate, when possible, that the entity has a legitimate right to use its asserted calling numbers. We use this information to support the attestation level we assign to calls that we originate for that customer.

Our contractual provisions with customers prohibit them from initiating illegal robocalls. If we find a customer initiating suspicious robocalls, we warn them to stop. If such traffic continues, then we terminate their service.

Know Your Upstream Provider

We have a vetting and review process for upstream providers, that is, providers that send us voice traffic that we terminate or transit to other providers.

We confirm that the upstream provider has a certification in the Robocall Mitigation Database. We will not accept voice traffic from an unregistered provider.

We require that upstream providers have a reasonable robocall mitigation plan, including a vetting process for their customers and upstream providers, and use call analytics to identify suspicious traffic.

Traceback

We respond within 24 hours to all traceback requests from the Commission, law enforcement, and the registered traceback consortium. We cooperate fully with such entities in investigating and stopping any illegal robocallers that use our service to originate, carry, or process illegal robocalls.

Robocall Mitigation Program and DNO Blocking

We actively block all outbound voice traffic that originates from numbers on a reasonable Do Not Originate (DNO) list. Our real-time DNO blocking protocols automatically prevent the origination or transit of calls from invalid, unallocated, and unused numbers, as well as inbound-only numbers requested for DNO protection by government entities or private subscribers. We apply these mandatory DNO blocks across all outbound call paths before the traffic leaves our network, ensuring full compliance with the FCC's December 15, 2025 mandate for voice service providers. Furthermore, we use call analytics software provided by TransNexus to monitor all outbound voice traffic in real-time to identify suspicious traffic. If we determine that traffic bypassing the DNO block is likely unlawful based on these analytics, we warn the customer to stop; if they continue, we terminate their service.

Designated Robocall Mitigation Contact

The individual responsible for addressing robocall mitigation-related issues for Voipcom LLC is:

- **Name:** Sean Fairchild
- **Title:** CTO
- **Phone:** 480-571-4454 ext 1001
- **Email:** sean@voipcom.network
- **Business Address:** 1530 E Williams Field RD Suite 201, Gilbert, AZ 85295

STIR/SHAKEN

We have registered with the STI-PA using OCN 169L. We have our own STIR/SHAKEN certificate issued by the TransNexus Certification Authority (STI-CA) that we use when authenticating calls we originate. We have implemented a STIR/SHAKEN solution supplied by TransNexus.

Voipcom LLC has established the policies and procedures set forth in this Robocall Mitigation Plan which are intended to stop anyone from using the Provider's service to originate illegal robocalls.

Pursuant to paragraph 46 of the FCC's Sixth Caller ID Authentication Report and Order (FCC 23 -18) Ownership, Affiliates, Subsidiaries:

Ownership: Sean Fairchild 50% and John Paul 50%

CEO: John Paul

CTO: Sean Fairchild

Affiliates: NONE

Subsidiaries: NONE

Parent Companies: N/A

Robocall Mitigation Plan for Voipcom - Updated: Feb 19, 2026