



Evenvoip Telecom Robocall Mitigation Plan

STIR/SHAKEN Extensions

Evenvoip Telecom is a small intermediate provider and it's eligible for an extension until June 30, 2023 to implement STIR/SHAKEN authentication under 47 C.F.R. §64.6304(a).

Traceback

Evenvoip Telecom commits to fully responding in a timely manner to all traceback requests from the FCC (Federal Communications Commission), law enforcement, and the industry traceback consortium. Evenvoip Telecom shall assign a point of contact to respond to traceback requests and cooperate with relevant entities in investigating (using available tools such as CDR's and switch records) as well as stopping illegal robocalls.

Robocall Mitigation Program

All voice traffic originated on Evenvoip Telecom network is subject to the robocall mitigation program detailed below.

If there is reason to believe an illegal call is made by a customer, Evenvoip Telecom will investigate and take necessary action to mitigate any determined illegal activity using any of the following measures as appropriate:

- Barring, blocking or rejecting fraudulent or invalid calling numbers
- Blacklisting a known abusive number
- Monitoring traffic regularly and reporting instances of irregular traffic activity to customer
- Requiring the customer to remedy and detail the cause of said irregular traffic
- Suspending and/or terminating service to the customer if no action is taken