

Robocall Mitigation Program Description

Our company has implemented the STIR/SHAKEN framework across our interconnected VoIP Network to ensure caller ID authentication for both wholesale and end-user originated traffic. We are therefore not exempt from STIR/SHAKEN obligations. As part of our Robocall mitigation program, we certify that:

1. All outbound calls are signed using STIR/SHAKEN where technically feasible.
2. For any legacy TDM or non-IP traffic, we employ Robocall mitigation practices to prevent the origination of illegal Robocalls on our network.
3. We actively monitor traffic patterns for suspicious or high-risk activity and take corrective measures, including blocking or suspending accounts when necessary.
4. We maintain know-your-customer (KYC) procedures to vet clients and ensure compliance.
5. Our program is regularly updated to comply with FCC regulations.

This Robocall Mitigation Program applies to both our wholesale operations and direct end-user services, ensuring full compliance with FCC requirements.