

KDDI Robocall Mitigation Plan

KDDI shall take the following measures to mitigate robocalls on its network:

1. Robocall Mitigation

a. Monitoring:

KDDI does not implement STIR/SHAKEN protocols. KDDI NOC monitors and alerts for suspicious high volume traffic and patterns.

b. Investigation:

Once suspicious traffic is detected, KDDI will collaborate with customers, carriers and providers expeditiously and in good faith to determine the legitimacy of the traffic.

c. Blocking and suspending:

Once fraudulent traffic is identified, KDDI will suspend and block immediately customer originated suspicious traffic.

2. Cooperation with Traceback Requests

KDDI will cooperate with valid traceback requests from the legitimate authorities as technically and reasonably possible.