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To whom it may concern

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Magrathea Robocall Mitigation Policy

Magrathea are committed to the industry wide effort to tackle scam and nuisance calls across the telephony network.

We comply with all UK And Irish guidance on the handling and blocking of Caller ID to ensure calls are passed with appropriately verified data, in so far as is technically possible.

Calls that originate with an International Caller ID are also subject to a number of checks, again as far as technically possible. As a UK network we have not implemented STIR/SHAKEN.

We do take additional steps to mitigate the risk of robocalls, including requiring all clients to sign a contract which precludes any kind of illegal use of our network. In addition, we carry out due diligence on new clients which is repeated throughout the life of our relationship.

Spot checks and monitoring are in place to ensure any breaches of our policies are detected promptly and addressed directly with the client. We work with our carrier partners to identify and restrict robocall traffic and have a rapid response process for any complaints or reports received.

About Magrathea

Magrathea Telecommunications Ltd are a wholesale provider of telecommunication services to the tech industry. Trading since 2001, we deal with Service Providers of all sizes. Our clients work across many different sectors and verticals offering services from traditional office telephony installations to innovative and cutting-edge communication applications.

Our core products are call origination and termination services, specialising in the provision of numbering in the UK and Ireland.

We are founding members of Comms Council UK, working with industry to improve the IP telephony market. Our commitment to quashing nuisance and scam calls is demonstrated through our involvement in a number of industry groups and initiatives.

For more information, please contact tracey@magrathea-telecom.co.uk