

Advance Informática y Comunicaciones, S.A. de C.V.
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MEXICO

July 20th, 2021

Re: Robocall Mitigation Plan

Overview

The Federal Communications Commission (FCC), launched the Robocall Mitigation Database through which voice service providers are required to inform the agency of their robocall mitigation efforts.

As of September 28, 2021, phone companies must refuse to accept traffic from voice service providers not listed in the Robocall Mitigation Database.

Know Your Customer

Advance Informatica y Comunicaciones S.A. de C.V. DBA VoIP Solutions utilizes the mitigation technique of “Know Your Customer.” VoIP Solutions is a small foreign (Mexican) service reseller that maintains a close relationship with its subscribers. Its customers are generally small business and our customer do not have enough call paths to generate the high volume of traffic associated with robocalling, allowing us to use targeted in-house analytics to monitor, alert and apprehend suspected robocalling activities.

VoIP Solutions Commitment

VoIP Solutions commitment is to provide –after lawful request, all information regarding our customers, and the services provided to them. With every new customer, VoIP Solutions will make all efforts according to our capabilities to make sure their businesses are legit and that the use of dialing methods do not result in a robocalling practice.

Sincerely,

Gustavo A. Zepeda Agraz
CEO

Advance Informatica y Comunicaciones, S.A. de C.V.