

ATLANTA DATACOM, INC.

Robocall Mitigation Plan

STIR/SHAKEN IMPLEMENTATION

Atlanta Datacom, Inc. is a small voice service provider and is therefore exempted from requirements of 47 CFR 64.6301 through June 30, 2023, per 47 CFR 64.6304 – Extension of implementation deadline. The company does not own a network or operate a switch. Atlanta Datacom will work with its underlying service provider(s) to effectively implement STIR/SHAKEN as soon as practicable.

ROBOCALL MITIGATION

Background

Atlanta Datacom, Inc. does not manage routing, call control or flow. The FCC Order lists three affirmative obligations for voice service providers: (1) Respond to traceback requests from the Commission, civil and criminal law enforcement, or the Industry Traceback Consortium; (2) Take steps to effectively mitigate illegal traffic when it receives notification of such traffic from the Commission through its enforcement bureau; and (3) implement effective measures to prevent new and current customers from using its network to originate illegal calls.

1. Traceback

Atlanta Datacom agrees to comply with efforts to traceback the source of suspected robocalls.

- We will cooperate with traceback requests received directly from carriers, industry associations, and law enforcement.
- Call records are created for all calls and are searchable.

2. Take Steps to Mitigate Illegal Traffic

Atlanta Datacom will assist with the mitigation of illegal activity when it has been notified by the Commission through its enforcement bureau.

3. Measures to prevent origination of illegal calls

Know Your Customer: Atlanta Datacom vets the identity of retail and wholesale subscribers, in conjunction with approving an application for service, provisioning of network connectivity, entering into a contract agreement, or assigning a telephone number to the account. Atlanta Datacom will confirm the Identity of new commercial VoIP customers by collecting information such as physical business location, contact person(s), state or country of incorporation, federal tax ID, and the nature of the customer's business. Atlanta Datacom will assist its wholesale service providers by participating in their efforts to vet legitimate indirect retail customers.

steps to mitigate and avoid illegal robocall traffic originating from its network:

- All lines are able to place only one call at a time.
- All lines are only able to place calls originating from their own phone number or numbers for which the caller has been affirmatively confirmed with a valid Letter of Authorization.
- Atlanta Datacom will also work on process of implementing mitigation requirements with its underlying service provider(s).

CONCLUSION

Atlanta Datacom, Inc. submits this robocall mitigation plan, which is designed to comply with the Federal Communications Commission's Fourth Report and Order (FCC 20-187). This plan is a work in progress and will be supplemented as the company gains more exposure to and experience with these processes.