

April 25, 2024

Summary: We only provide service to Law Firms that we meet with directly. Robocalling would be in violation of the professional ethics code. Steps Taken:

1. We get a report regarding any customer that makes more than 100 phone calls per day.
2. Since we get billed by our 3rd party provider for every minute of outbound calls we will know if unusual call volumes are occurring.
3. It is against our service agreement for our customers to provide any kind of call-center/robocall functionality.
4. We provide the PBX software that our customers use to make calls, it does not have any robocall functionality built in.