



04/26/2024

Robocall Mitigation Efforts / STIR SHAKEN Compliance

Answer360 Telecommunications is a service provider with fewer than 100,000 subscribers. Effective June 23rd, 2023 we completed the STIR / SHAKEN implementation. We have an agreement in place with our Carrier, Inteliquent, to provide SHAKEN Authentication Services as described below.

Our carrier will host our certificate, secure private and public keys. We will work together with our Carrier to determine proper attestation level based on current industry rules and requirements for our calls. Carrier will generate signed Identity Header and insert Customer's SIP invites.

Answer360 commits to comply with all trace back requests from the Federal Communications Commission, all law enforcement agencies, and the Industry Traceback Consortium. Answer360 agrees to cooperate in investigating and stopping all illegal robocallers that may attempt to use its service to originate calls.

Answer360 screens all applicants to verify information about each commercial subscriber. Our subscriber agreements have language included on our zero-tolerance stance on robocalling, spam calling and other types of fraudulent and illegal call activity. We will suspend services to a customer if it determines the customer is using the service for illegal robocalling or fraudulent call activity.

Answer360 provides Caller ID and blocking as a feature available to subscribers.

Answer360 will investigate suspicious activity when traffic monitoring analysis indicates suspicious traffic.

Answer360 will only accept traffic from companies registered in the Robocall Mitigation Database after September 28, 2021.

Answer360 is compliant as we have completed the STIR/SHAKEN implementation process.

This plan is submitted April 26th, 2024, on behalf of Answer360 Telecommunications.

We look forward to supporting the FCC's objectives of combating unwanted robocalls and remain at your disposal for any further clarification with this request.

Sincerely,

Answer360 Telecommunications Compliance Department