

To whom it may concern,

CNT EP is a public company that provides fixed, mobile, internet and pay television services nationwide in Ecuador.

In response to the FCC requirements regarding Robocalls mitigation, the CNT EP proposes the following measures, considering that traffic originating on its network enters the USA through intermediate operators:

- a) Call volume limit: The Fraud control tool verifies A numbers that have excessive calls in a period of one hour and blocks it. Subsequently, the verification is carried out.
- b) Monitoring and Profiling: A control is carried out to determine the A numbers with a certain calling pattern based on different parameters, such as quantity, average duration, rate of different B numbers, among other criteria.
- c) Investigation: We will cooperate with the review in case any incident is reported.
- d) Temporary blocking: In case of detecting unusual behavior, the temporary blocking of number A will be analyzed until the investigation or notification actions are carried out to the client.

CNT EP has a Fraud Control area that is committed to detecting irregular traffic, in between the reasonable of his possibilities. So we can collaborate for the investigation that you require.

Best Regards,



Ing. Juan Francisco Morejon
HEAD OF FRAUD PREVENTION (S)
CORPORACIÓN NACIONAL DE TELECOMUNICACIONES CNT EP.