



Making it our business to look after yours!

Certified Avaya, ShoreTel & Nortel Support Specialists

To whom it may concern:

April 16, 2024

SE Telecommunications Ltd. is a sub 100k subscriber company providing VoIP services for users in North America with 99% of the calls originating from carriers in Canada. Our calls are mainly within Canada with some going to US and other international countries.

SE Telecommunications Ltd. is a Canadian Telecommunications provider subject to the Canadian Telecommunications Act (S.C. 1993, c. 38) ("Telecom Act") and to the regulatory authority of the Canadian Radio-television and Telecommunications Commission ("CRTC"). For the purpose of its registration in the RMD, SE Telecommunications is a foreign voice service provider.

Our North American carriers (Iristel/Inteliquent and Bandwidth) have implemented Stir/Shaken and are currently signing the calls on our behalf until we are able to obtain our own certificate in order to mitigate robocall threats however we use some other carriers for international calls that do not currently provide stir shaken which is why not all our calls are signed.

Aside from the Stir/Shaken that is enabled on our North American calls we have set limits on simultaneous calls throughout our system on a per domain basis to prevent mass calling from any one number and limited the call display to be limited to those in the domains inventory of numbers of which they are provided.

Sincerely,

A handwritten signature in black ink, appearing to read 'Grant Stortz', with a long horizontal line extending to the right.

Grant Stortz, B.Comm
Vice President, CTO

SE Telecom – 17075 Leslie St, Unit 7,8,9 & 10 Newmarket, Ontario, L3Y-8E1
Phone: (905) 884-TECH (8324) **Fax:** (905)884-1131 **Toll Free:** 1-877-816-TECH (8324)
Website: www.setelecom.ca **Email:** gs@setelecom.ca