

VoiceCo Networks Inc.

We rely on Bandwidth, our major upstream provider, for our outbound voice traffic, which is fully compliant with STIR/SHAKEN. To enhance the accuracy of voice attestation and contribute to the Robocall Mitigation Program, we implement several key measures, including but not limited to:

- Establishing precise contractual agreements
- Actively monitoring and controlling simultaneous calls per customer
- Utilizing tools to analyze log files generated by all calls to detect fraudulent usage in real-time
- Offering integrated services from our customer portal to facilitate Caller ID lookup services (CNAM/LIDB)

For inbound calls, to protect our customers from robocalls, we are currently working with our upstream voice provider to receive call attestations obtained via STIR SHAKEN. This collaboration enables us to offer our customers the ability to enable an option in the customer portal that rejects calls with low grade attestation.

Voice Co Networks commits to respond fully and in a timely manner to all traceback requests from the FCC, law enforcement, and the industry traceback consortium.