

AT&T Robocall Mitigation Plan

AT&T Services, Inc. and its voice service affiliates (“AT&T”) submit this amended Robocall Mitigation Program Document (“Document”) as required by 47 CFR §64.6305(d) (voice service providers), (e) (gateway provider), and (f) (non-intermediate gateway provider).

AT&T is subject to the non-IP network extension of implementation deadline in 64.6304(d) of the Commission’s rules for those portions of its network that rely on technology that cannot initiate, maintain, carry, process, and terminate SIP calls and, therefore, are subject to a continuing extension.

AT&T takes a number of reasonable steps to avoid originating, carrying or processing illegal robocall traffic and to stop illegal robocallers that use its service to originate, carry or process calls.

First, AT&T takes reasonable steps to know the identity of its direct retail and wholesale customers. AT&T vets the identity of its postpaid and business subscribers as part of the service initiation process. The type of information collected to verify the identity of the customer will vary based on the type of service the customer is purchasing. As recognized in the Best Practices for the Implementation of Call Authentication Frameworks, “[r]esidential and small business retail End-Users (i.e., mass market Customers) present a low risk for perpetrating illegal robocalls.”¹ Postpaid mass market customers are required to provide government-issued identification or comply with other risk-based authentication controls to identify the customer prior to service initiation. For its business subscribers, AT&T requires information to identify the business,

¹ See Best Practices for the Implementation of Call Authentication Frameworks, NANC Call Authentication Trust Anchor Working Group, Appendix A of Public Notice, Wireline Competition Bureau Issues Caller ID Authentication Best Practices, WC Docket Nos. 17-97 and 20-324, DA 20-1526 (rel. Dec. 22, 2020).

including, legal business name, federal tax identification or corporate charter number (if a corporation), and complete business address. This information allows AT&T to identify any record of the entity across all of its services and may also be provided to third party agencies to determine the credit and fraud risk associated with the potential customer. If AT&T cannot validate the customer based on the initial information provided, AT&T may require additional information to validate the business. AT&T also has an Identity Theft Prevention Program which is designed to detect, prevent, and mitigate identity theft associated with postpaid consumer and business accounts.

A customer that activates service with AT&T is prohibited from abusive, fraudulent, or unlawful use of any AT&T services. If an AT&T customer is using AT&T's service for abusive, fraudulent, or unlawful purposes, AT&T's service agreements and service guides allow AT&T to terminate service to that subscriber. If a customer that has been terminated attempts to purchase another service from AT&T, the information gathered by AT&T will allow it to identify that customer as having been previously terminated.

International and domestic carriers that interconnect with AT&T contract for service by tariff, service guide, commercial agreement, or interconnection agreement. Current contact information is provided as part of the provisioning process to provide those services. AT&T takes reasonable steps to verify the identity of the carrier. In addition, AT&T's Global Fraud Management Organization confirms that to AT&T's knowledge the carrier is not engaging in or facilitating fraudulent traffic. For international carriers, AT&T's Global Trade Compliance Organization verifies that doing business with the carrier does not violate any sanctions or embargo restrictions.

Second, AT&T has a robust robocall monitoring program to identify and block illegal robocalls on its network. AT&T's robocall detection process is highly effective in identifying suspect calls because it leverages a broad set of data from internal proprietary as well as public sources. Central to the detection of illegal robocalls on its network is the aggregation of data, which includes, but is not limited to: average call duration, call completion rates, calling identification name, call volumes and the timeframes in which calls are placed, sequential dialing patterns, complaint data (including from the Federal Communications Commission and Federal Trade Commission), and call volumes to telephone numbers on the Federal Trade Commission's Do Not Call List. This allows AT&T to compile information on telephone numbers used to place calls with suspicious characteristics. By viewing calling patterns at the macro-level, AT&T is able to observe indications that a particular telephone number may be part of an illegal robocall scheme. AT&T's internal data analytics and fraud teams are constantly looking for new patterns that are indicative of illegal robocalls and other ways to improve the robocall detection process. These teams regularly meet to share new findings and consider potential modifications to the process. These measures help to ensure that AT&T's robocall blocking program maintains its effectiveness.

If the AT&T fraud team detects a pattern indicative of illegal robocalling, or otherwise has reason to suspect its direct customer is engaged in illegal robocalling or spoofing, the AT&T fraud team will contact the account manager for that customer and the customer may be called to gather additional information about the business and whether it is engaged in illegal robocalling or spoofing. If AT&T determines a customer is engaged in illegal robocalling or spoofing, AT&T's agreements allow it to terminate or restrict that customer's service. Similarly, if AT&T's fraud team has reason to believe AT&T as a gateway provider or non-gateway intermediate provider is receiving traffic from an international or domestic carrier that includes illegal robocalling or

spoofing, AT&T's carrier relations manager will contact the carrier and then AT&T will take appropriate action, which may include blocking traffic.

In addition, AT&T utilizes a vendor, Hiya, for the analytics used in AT&T ActiveArmor, for call blocking and labeling for its wireless customers on an opt-out basis at no charge. ActiveArmor automatically blocks suspected fraud calls and labels calls that are identified as a spam risk. AT&T's wireless customers can download the free AT&T ActiveArmor mobile security app to customize their robocall protection, manage nuisance calls, and create their own personal block list. AT&T similarly utilizes Hiya for the analytics used in AT&T Digital Phone Call Protect for AT&T Home Phone, a consumer VoIP service, that customers can opt into at no additional charge to automatically block suspected fraud calls and to send customers a caller ID alert if a call is suspected to originate from one of several categories of unwanted calls.

AT&T with TransUnion offers Branded Call Display, a service that enables participating businesses to display their name, logo, and reason for the call on incoming calls to AT&T wireless customers, allowing customers to have more confidence in the identity of the caller. AT&T with TransUnion also offers Spoof Call Protections, a service that enables enterprises such as banks and financial institutions to provide further protection against spoofed calls.

Third, AT&T cooperates fully with traceback requests from the Industry Traceback Group and enforcement agencies. AT&T commits to respond to applicable traceback requests within 24 business hours as defined by the Commission when it is acting as the voice service provider, gateway provider, or non-gateway intermediate provider.

AT&T is committed to doing its part to combat illegal robocall traffic and will continue to evaluate the effectiveness of its robocall mitigation program.

**FCC Form 602
Main Form**

**FCC Ownership Disclosure Information for the
Wireless Telecommunications Services**

Approved by OMB
3060 – 0799
See instructions for
Public burden estimate
Submitted
02/03/2026 at 7:16 PM
File Number:
0011895370

Filing Type

1) ☒ Current Filing	☐ Proposed Filing
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Filer Information

2) First Name (if individual):	MI:	Last Name:	Suffix:
3) Filer Name (if entity): AT&T Inc.			4) FCC Registration Number (FRN): 0005193701

5) Contact Information

Name and Address: Sabrina Sanders AT&T Services, Inc. 208 South Akard Street Dallas, TX 75202	Telephone Number: 469-295-5920 Fax Number: E-mail Address: sabrina.sanders@att.com
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Related FCC Regulated Businesses of Filer

6a) Name of all FCC-Regulated Businesses owned by Filer (use additional sheets, if necessary):	6b) Principal Business:	6c) FCC Registration Number (FRN):	6d) Percent of Interest Held:
ACADIANA CELLULAR GENERAL PARTNERSHIP	PROVISION OF MOBILE WIRELESS SERVICES	0001837814	35.00
ALASCOM, INC.	TELECOMMUNICATIONS	0001572676	100.00
AT&T COMMUNICATIONS OF INDIANA, LLC	TELECOMMUNICATIONS	0012838421	100.00
AT&T COMMUNICATIONS OF NEW YORK, INC.	TELECOMMUNICATIONS	0012838462	100.00
AT&T COMMUNICATIONS OF TEXAS, LLC	TELECOMMUNICATIONS	0016657918	100.00
AT&T COMMUNICATIONS OF VIRGINIA, LLC	TELECOMMUNICATIONS	0012838546	100.00
AT&T ENTERPRISES, LLC	TELECOMMUNICATIONS	0034298919	100.00
AT&T MOBILITY CORPORATION	MANAGER	0005823844	100.00
AT&T MOBILITY II LLC	PROVISION OF MOBILE WIRELESS SERVICES	0016982233	100.00
AT&T MOBILITY LLC	PROVISION OF MOBILE WIRELESS SERVICES	0004979233	100.00
AT&T MOBILITY OF GALVESTON LLC	PROVISION OF MOBILE WIRELESS SERVICES	0016658122	100.00
AT&T MOBILITY SPECTRUM LLC	PROVISION OF MOBILE WIRELESS SERVICES	0014980726	100.00

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AT&T MOBILITY WIRELESS OPERATIONS HOLDINGS INC.	PROVISION OF MOBILE WIRELESS SERVICES	0020078887	100.00
AT&T SERVICES, INC.	PROVISION OF SHARED SERVICES TO AT&T AFFILIATES	0008644056	100.00
AT&T SPECTRUM HOLDINGS II, LLC	PROVISION OF MOBILE WIRELESS SERVICES	0037973161	100.00
AT&T WIRELESS SERVICES 3 LLC	PROVISION OF MOBILE WIRELESS SERVICES	0023910920	100.00
BELLSOUTH LONG DISTANCE, INC.	PROVISION OF LONG DISTANCE SERVICES	0003733318	100.00
BELLSOUTH TELECOMMUNICATIONS, LLC	PROVISION OF WIRELINE TELECOMMUNICATIONS SERVICES	0020882668	100.00
BRISTOL BAY CELLULAR PARTNERSHIP	WIRELESS TELECOMMUNICATIONS	0001568898	42.60
CHATTANOOGA MSA LIMITED PARTNERSHIP	PROVISION OF MOBILE WIRELESS SERVICES	0001842723	92.01
CINGULAR WIRELESS OF TEXAS RSA #11 LIMITED PARTNERSHIP	PROVISION OF MOBILE WIRELESS SERVICES	0003294048	82.00
CINGULAR WIRELESS OF TEXAS RSA #16 LIMITED PARTNERSHIP	PROVISION OF MOBILE WIRELESS SERVICES	0003294006	91.86
CRICKET WIRELESS LLC	PROVISION OF MOBILE WIRELESS SERVICES	0022720445	100.00
ELKHART CELLULAR, INC.	PROVISION OF MOBILE WIRELESS SERVICES	0035997337	99.06
FIBERTOWER SPECTRUM HOLDINGS LLC	TELECOMMUNICATIONS	0019211895	100.00
FLORIDA RSA NO. 2B (INDIAN RIVER) LIMITED PARTNERSHIP	PROVISION OF MOBILE WIRELESS SERVICES	0001837566	86.30
HOUMA-THIBODAUX CELLULAR PARTNERSHIP	PROVISION OF MOBILE WIRELESS SERVICES	0004547931	99.01
ILLINOIS BELL TELEPHONE COMPANY, LLC	PROVISION OF WIRELINE TELECOMMUNICATIONS SERVICES	0027735927	100.00
INDIANA BELL TELEPHONE COMPANY, LLC	PROVISION OF WIRELINE TELECOMMUNICATIONS SERVICES	0035154038	100.00
LAKE MOBILITY LLC	PROVISION OF MOBILE WIRELESS SERVICES	0022683619	59.90
LEAP WIRELESS INTERNATIONAL, INC.	PROVISION OF MOBILE WIRELESS SERVICES	0002963528	100.00
LOUISIANA RSA NO. 7 CELLULAR GENERAL PARTNERSHIP	PROVISION OF MOBILE WIRELESS SERVICES	0001837798	66.70
LOUISIANA RSA NO. 8 LIMITED PARTNERSHIP	PROVISION OF MOBILE WIRELESS SERVICES	0001837830	50.00
LUBBOCK SMSA LIMITED PARTNERSHIP	PROVISION OF MOBILE WIRELESS SERVICES	0001650787	75.65
LWI HOLDCO, INC.	PROVISION OF MOBILE WIRELESS SERVICES	0024251175	100.00
MADISON SMSA LIMITED PARTNERSHIP	PROVISION OF MOBILE WIRELESS SERVICES	0002842060	99.82
MICHIGAN BELL TELEPHONE COMPANY, LLC	PROVISION OF WIRELINE TELECOMMUNICATIONS SERVICES	0035154061	100.00

6a) Name of all FCC-Regulated Businesses owned by Filer (use additional sheets, if necessary):	6b) Principal Business:	6c) FCC Registration Number (FRN):	6d) Percent of Interest Held:
MILWAUKEE SMSA LIMITED PARTNERSHIP	PROVISION OF MOBILE WIRELESS SERVICES	0002846293	98.79
MISSOURI RSA 11/12 LIMITED PARTNERSHIP	PROVISION OF MOBILE WIRELESS SERVICES	0001658418	50.00
MISSOURI RSA 8 LIMITED PARTNERSHIP	PROVISION OF MOBILE WIRELESS SERVICES	0001658442	91.16
MISSOURI RSA 9B1 LIMITED PARTNERSHIP	PROVISION OF MOBILE WIRELESS SERVICES	0001658426	84.70
NEVADA BELL TELEPHONE COMPANY, LLC	PROVISION OF WIRELINE TELECOMMUNICATIONS SERVICES	0035152412	100.00
NEW CINGULAR WIRELESS PCS, LLC	PROVISION OF MOBILE WIRELESS SERVICES	0003291192	100.00
NEW CINGULAR WIRELESS SERVICES, INC.	PROVISION OF MOBILE WIRELESS SERVICES	0004122032	100.00
NORTHEASTERN GEORGIA RSA LIMITED PARTNERSHIP	PROVISION OF MOBILE WIRELESS SERVICES	0001837152	63.98
OHIO RSA 6 LIMITED PARTNERSHIP	PROVISION OF MOBILE WIRELESS SERVICES	0002837136	82.47
OKLAHOMA CITY SMSA LIMITED PARTNERSHIP	PROVISION OF MOBILE WIRELESS SERVICES	0001658392	62.00
OKLAHOMA INDEPENDENT RSA 7 PARTNERSHIP	PROVISION OF MOBILE WIRELESS SERVICES	0010698884	65.00
OKLAHOMA RSA 3 LIMITED PARTNERSHIP	PROVISION OF MOBILE WIRELESS SERVICES	0001658376	79.00
OKLAHOMA RSA 9 LIMITED PARTNERSHIP	PROVISION OF MOBILE WIRELESS SERVICES	0001658368	63.20
ORLANDO SMSA LIMITED PARTNERSHIP	PROVISION OF MOBILE WIRELESS SERVICES	0001843036	100.00
PACIFIC BELL TELEPHONE COMPANY	PROVISION OF WIRELINE TELECOMMUNICATIONS SERVICES	0001551530	100.00
SANTA BARBARA CELLULAR SYSTEMS, LTD.	PROVISION OF MOBILE WIRELESS SERVICES	0004312898	95.48
SBC LONG DISTANCE, LLC	PROVISION OF LONG DISTANCE SERVICES	0003763497	100.00
SBC TELECOM, INC.	HOLDING COMPANY	0015024565	100.00
SOUTHWESTERN BELL TELEPHONE COMPANY, LLC	PROVISION OF WIRELINE TELECOMMUNICATIONS SERVICES	0035152420	100.00
TC SYSTEMS, INC.	TELECOMMUNICATIONS	0012833513	100.00
TELEPORT COMMUNICATIONS AMERICA, LLC	TELECOMMUNICATIONS	0022315121	100.00
TEXAS RSA 20B1 LIMITED PARTNERSHIP	PROVISION OF MOBILE WIRELESS SERVICES	0001665058	50.00
TEXAS RSA 6 LIMITED PARTNERSHIP	PROVISION OF MOBILE WIRELESS SERVICES	0001665991	49.50
TEXAS RSA 7B1 LIMITED PARTNERSHIP	PROVISION OF MOBILE WIRELESS SERVICES	0001666007	75.00
TEXAS RSA 9B1 LIMITED PARTNERSHIP	PROVISION OF MOBILE WIRELESS SERVICES	0001666023	44.14

6a) Name of all FCC-Regulated Businesses owned by Filer (use additional sheets, if necessary):	6b) Principal Business:	6c) FCC Registration Number (FRN):	6d) Percent of Interest Held:
TEXAS RSA NO. 2 LIMITED PARTNERSHIP	PROVISION OF MOBILE WIRELESS SERVICES	0004550547	62.00
THE OHIO BELL TELEPHONE COMPANY, LLC	PROVISION OF WIRELINE TELECOMMUNICATIONS SERVICES	0035154095	100.00
TIDE MOBILITY LLC	PROVISION OF MOBILE WIRELESS SERVICES	0022415855	52.00
TOPEKA SMSA LIMITED PARTNERSHIP	PROVISION OF MOBILE WIRELESS SERVICES	0001658632	81.05
WISCONSIN BELL, LLC	PROVISION OF WIRELINE TELECOMMUNICATIONS SERVICES	0035154145	100.00

Signature

7) Typed or Printed Name of Party Authorized to Sign

First Name: Sabrina	MI:	Last Name: Sanders	Suffix:
Title: SVP - Chief Accg. Officer & Controller			
Signature: Sabrina Sanders			Date: 02/03/2026
WILLFUL FALSE STATEMENTS MADE ON THIS FORM OR ANY ATTACHMENTS ARE PUNISHABLE BY FINE AND/OR IMPRISONMENT (U.S. Code, Title 18, Section 1001) AND/OR REVOCATION OF ANY STATION LICENSE OR CONSTRUCTION PERMIT (U.S. Code, Title 47, Section 312(a)(1) AND/ OR FORFEITURE (U.S. Code, Title 47, Section 503).			

AT&T OCN

516C, 3027, 4644, 6123, 7135, 7136, 7138, 7139, 7140, 7142, 7143, 7144, 7145, 7146, 7147, 7148,
7216, 7217, 7218, 7309, 7310, 7314, 7315, 7325, 7351, 7378, 7529, 7530, 7531, 7532, 8271, 8299,
8300, 8305, 8344, 8389, 8392, 8405, 8406, 8995, 077G, 114F, 450C, 458C, 530C, 587C, 635C,
653C, 693G, 770E, 771G, 772G, 802C, 808G, 879G, 881G, 882G, 7421, 7692, 9321, 9323, 9325,
9327, 9329, 2741, 7533, 9400, 9417, 9419, 7726, 8870, 9533, 7480, 9740, 9742, 4036, 6010, 6214,
6534