



**WC Docket No. 17-97**

June 30, 2021

Federal Communications Commission  
45 L Street NE  
Washington, DC 20554

**Re: Certification and Robocall Mitigation Plan for LinkBermuda Ltd.**

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1. LinkBermuda Ltd. respectfully submits this Robocall Mitigation Plan to the Federal Communication Commission ("FCC"). This Plan is submitted in relation to LinkBermuda's registration in the FCC's Robocall Mitigation Database as a foreign service provider in accordance with the FCC's rule 47 CFR § 64.6305 and the April 20, 2021 Public Notice under WC Docket No. 17-97.
2. LinkBermuda takes the issue of robocalling and the protection of customers from unwanted and illegitimate callers seriously. LinkBermuda has several protections currently in place including offering call blocking and caller ID services to our customers. Additionally, LinkBermuda customers are unable to change their caller ID or use a caller ID that has not been assigned to them, preventing those customers from attempting to spoof their caller ID. LinkBermuda also has technical measures in place which allows us to easily participate in trace back processes.
3. Further, LinkBermuda takes steps to ensure our networks are not being used for illegal or fraudulent means through our acceptable use policy. LinkBermuda's consumer acceptable use policy prohibits the use of LinkBermuda services for sending unsolicited commercial messages in any form, falsifying user or other service related

information including intentionally omitting, forging, or misrepresenting transmission information, any activities intended to cloak the user's identity or contact information, and any other activity that violates any law or regulation. Violation of LinkBermuda's acceptable use policy can result in suspension or termination of services.

4. LinkBermuda remains committed to the ongoing protection of customers from unwanted and illegal robocalling. We trust the above Robocall Mitigation Plan is satisfactory for the FCC's purposes.

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