



WC Docket No. 17-97

June 30, 2021

Federal Communications Commission
45 L Street NE
Washington, DC 20554

**Re: Certification and Robocall Mitigation Plan for Bragg Communications Inc.,
Carrying on Business as Eastlink**

1. Bragg Communications Inc., carrying on business as Eastlink ("Eastlink"), respectfully submits this Robocall Mitigation Plan to the Federal Communication Commission ("FCC"). This Plan is submitted in relation to Eastlink's registration in the FCC's Robocall Mitigation Database as a foreign service provider in accordance with the FCC's rule 47 CFR § 64.6305 and the April 20, 2021 Public Notice under WC Docket No. 17-97.
2. Eastlink takes the issue of robocalling and the protection of customers from unwanted and illegitimate callers seriously. We are in the process of implementing STIR/SHAKEN for Internet Protocol (IP) based voice calls and are committed to full implementation by the established November 2021 deadline in accordance with the requirements of the Canadian Radio-television Telecommunication Commission ("CRTC").
3. In addition to the above, Eastlink has several other protections currently in place, many available at no additional cost to our customers. This includes call blocking and caller ID services. Further, Eastlink is in compliance with all CRTC requirements to address unwanted and fraudulent calls including the implementation of Universal Call Blocking ("UCB"). UCB protects customers from illegitimate callers by blocking

originating numbers that do not comply with the North American or International Numbering Plans.

4. Finally, Eastlink takes steps to ensure our networks are not being used for illegal or fraudulent means through our acceptable use policies and terms of service. Eastlink's consumer acceptable use policy and terms of service prohibit the use of Eastlink services for fraudulent activities, illegal soliciting schemes, and unsolicited bulk communications. Violation of Eastlink's acceptable use policy and terms of service can result in suspension or termination of services.
5. Eastlink remains committed to the ongoing protection of customers from unwanted and illegal robocalling. We trust the above Robocall Mitigation Plan is satisfactory for the FCC's purposes.

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