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Robocall Mitigation Plan

Re: FCC Robocall Mitigation Program, regulated by the FCC Order on Robocalling.

We are a Mexican carrier that, in general, does not use NANP numbers that pertain to the United States to offer services in Mexico. We have identified only one scenario where we use NANP numbers to send voice traffic to the United States: when a call is originated by an American or Canadian mobile user using roaming in Mexico who calls to the United States. Other than this scenario, there is no way that any malicious user can send traffic in our network using NANP numbers. All our Mexican customers, other than mobile roamers, must use Mexican numbers.

The agreements with our customers include, without exception, clauses referring to our right to cancel the services in case of any violation to our "Acceptable use policy" (*Política de uso justo*) <https://www.att.com.mx/politica-de-uso.html>, including the prohibition to generate any illegal calls which penalty is immediate cancelation of the service.

Our traffic gets access into the US through intermediate operators which are listed on the FCC's Robocall Mitigation Database as having either deployed the STIR-SHAKEN solution or having an appropriate robocall mitigation plan in place.

In case the Commission detects and notifies us any illegal robocallers originating calls to the US, we will closely cooperate to stop these calls. If suspicious or reported traffic is identified and verified, the client service will immediately be suspended, according to the applicable Mexican regulations.

Our company investigates the reports from all carriers related to suspicious or fraudulent activities.

Yours sincerely,

Carlos Hirsch
Legal representative
AT&T Comunicación Móvil, S. de R. L. de C.V.