

MSEC Communications, LLC dba MidSouth Fiber Internet

Robocall Mitigation Certification

STIR/SHAKEN Implementation

Robocall Mitigation Plan

MSEC Communications, LLC dba MidSouth Fiber Internet (MidSouth Fiber), a voice service provider, submits this robocall mitigation certification and attached Robocall Mitigation Plan pursuant to section 64.6305 of the FCC's rules.

MidSouth Fiber provides voice service to our end-user customers by reselling voice service provisioned our wholesale provider, Alianza, Inc. (Alianza). Accordingly, MidSouth Fiber relies on procedures, policies, and safeguards implemented by Alianza to ensure that our residential and business customers are sufficiently protected against robocall and spoofing activities.

STIR/SHAKEN

As indicated in the Robocall Mitigation Database, Alianza has implemented STIR/SHAKEN across its entire network. All calls that MidSouth Fiber originates are compliant with section 64.6301(a)(1) and (2) of the Commission's rules. MSEC is a voice provider without a STIR/SHAKEN obligation; our underlying voice provider has certified "Complete" STIR/SHAKEN implementation.

Enforcement

All voice traffic that originates on MidSouth Fiber's network is subject to the attached Robocall Mitigation Plan. MidSouth Fiber reserves the right to modify and/or supplement its robocall mitigation plan to adapt to risks and to improve the overall effectiveness of its program.

MidSouth Fiber and/or any entity for which the filing entity shares common ownership, management, directors, or control have never been the subject of a formal Commission, law enforcement, or regulatory agency action or investigation with accompanying findings of actual or suspected wrongdoing due to transmitting, encouraging, assisting, or otherwise facilitating illegal robocalls or spoofing, or a deficient Robocall Mitigation Database certification or mitigation program.

MidSouth Fiber has not been prohibited by the Commission from filing in the Robocall Mitigation Database.

Traceback

MidSouth Fiber commits to cooperate with the Commission, law enforcement, and the industry traceback consortium in investigating and stopping any robocallers that use our service to originate unlawful robocalls. MidSouth Fiber will respond fully within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and cooperate with such entities in investigating and stopping any robocallers that use its service to carry, process, or originate robocalls.

Identifying and Other Information

MSEC Communications, LLC dba MidSouth Fiber Internet

- Mailing Address: PO Box 970, Navasota, TX 77868
- Other business names in use: MidSouth Fiber Internet; MidSouth Fiber
- All business names previously used: None
- MidSouth Fiber is not a foreign voice service provider.
- Principal: Kerry Kelton, Sole Manager/CEO
- Parent Company: Mid-South Electric Cooperative Association, Inc.
- OCN: None

- Person within MidSouth Fiber responsible for addressing robocall mitigation-related issues:

William Graves, Fiber Network Operations Manager
PO Box 970, Navasota, TX 77868
936-825-5108; wgraves@mselectric.com

- Secondary Contact at MidSouth Fiber:

Melanie Caballero, VP Regulatory Compliance
PO Box 970, Navasota TX 77868
936-825-5121; mcaballero@mselectric.com

I, Laura Crawley, Compliance Administrator, for MidSouth Fiber submits this certification on behalf of the Company, which has implemented the STIR/SHAKEN authentication framework as indicated in the Robocall Mitigation Database. Pursuant to section 1.16 of the FCC's rules, I certify, under penalty of perjury that the information and statements contained herein are true and correct to the best of my knowledge and belief.

Laura Crawley

03/02/2026

Robocall Mitigation Program

MSEC Communications, LLC dba MidSouth Fiber Internet (MidSouth Fiber) has implemented know-your-customer and specific reasonable steps, including traffic monitoring, to mitigate the risk of carrying or processing illegal robocalls on behalf of its customers.

As a reseller, MidSouth Fiber relies on Alianza's call analytics to monitor call traffic. Alianza, has implemented a proprietary fraud detection and mitigation process through which it analyzes high-volume network traffic to evaluate compliance with a variety of fraud detection indicators and fraud detection best practices. Through this fraud detection and mitigation process, Alianza will notify individual customers (i.e. LexNet) of potentially fraudulent activity occurring in any of that customer's subscriber accounts. Alianza may take remedial action against any subscriber's account to prevent or remediate robocalling or other fraudulent activity. If Alianza takes any such action, its fraud detection system triggers notification to the customer of that action and any remedial steps that may be taken to restore service.

In its Acceptable Use Policy, MidSouth Fiber strictly prohibits the origination of unlawful activity on our network. Among other things, this Policy that is incorporated within the Agreement states the following as Prohibited Uses:

- Robo calling.
- The intentional unsolicited spamming or mass emailing to any individual or groups.
- The intentional spoofing (changing or masking a number to one that is not legally owned by the Subscriber) of a telephone number.
- The intentional unsolicited calling or text messaging of any individual or group.
- For any unlawful, invasive, infringing, defamatory, or fraudulent purpose.

Know-Your-Customer. MidSouth Fiber's end user customers may also subscribe to our electric utility services. Our customers are members of the local community we operate in. Therefore, we know our customers and do not consider our network at high risk of originating illegal robocalls. As part of our standard operating procedure, we conduct due diligence on new and renewing voice customers by collecting personal identifiable information. Also, Alianza engages in a discovery process with each potential customer to understand the customer's subscriber base.

Know-Your-Upstream Provider. MidSouth Fiber's underlying voice service provider (Alianza) has filed in the Robocall Mitigation Database. Midsouth Fiber relies on Know-Your-Upstream Provider processes adopted by Alianza, who states that it has "existing Tier-1 carrier service providers" from which it facilitates the provision of carrier services to its service provider customers. Alianza has confirmed those carriers are listed in the Robocall Mitigation Database. Alianza has provided detailed onboarding and fraud detection guidance to require and enable its customers to comply with the obligation to prevent and mitigation illegal robocalls.

Traceback. MidSouth Fiber will respond fully and in a timely manner to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and cooperate with such entities in investing and stopping any robocallers that use our network to originate robocalls.