

**FIDIUM ENTERPRISE SERVICES, LLC &
AFFILIATES
(f/k/a Consolidated Communications Enterprise
Services, Inc.)**

Federal Communications Commission
Robocall Mitigation Plan

Updated: February 4, 2026

**Fidium Enterprise Services, LLC & Affiliates
Robocall Mitigation Plan**

Table of Contents

I.	Robocall Mitigation Plan Introduction	1
A.	Company Summary	1
B.	STIR/SHAKEN Obligation	2
C.	RMD Certifications	3
D.	Elements of the Company’s Robocall Mitigation Plan.....	3
II.	Robocall Mitigation Plan.....	4
A.	Customer Onboarding and Know Your Customer and Know Your Upstream Provider Protocols.....	4
B.	Contractual Provisions to Mitigate Origination of Illegal Robocalls.....	5
C.	Analyzing and Monitoring Network Traffic	6
D.	Investigating Suspicious Calling Patterns	7
E.	Participation in the Industry Traceback Group	8
F.	Adoption of Various Government and Industry Anti- Robocalling Principles	9
G.	Designated Employee Responsible for Addressing Robocall Mitigation-Related Issues	10
H.	Employee Training.....	10
	Exhibit A List of Fidium Affiliates	11

I. Robocall Mitigation Plan Introduction

Consistent with the rules and regulations of the Federal Communications Commission (“FCC” or “Commission”), the following Robocall Mitigation Plan details the policies and practices that Fidium Enterprise Services, LLC (“Fidium”) and its affiliates have established to avoid originating illegal robocall traffic and avoid carrying or processing illegal robocall traffic. This Robocall Mitigation Plan applies to all of Fidium’s calling platforms—including both the Internet Protocol (“IP”) and time division multiplexing (“TDM”) portions of the network. This Robocall Mitigation Plan provides information on Fidium’s policies and procedures for:

1. Customer onboarding / know your customer (“KYC”);
2. Implementation of appropriate contractual terms;
3. Analyzing and monitoring outbound network traffic;
4. Investigating suspicious calling;
5. Cooperating in traceback requests;
6. Implementing industry robocall mitigation standards;
7. Designating an employee responsible for addressing robocall mitigation-related issues; and
8. Training of personnel.

A. Company Summary

Fidium Enterprise Services, LLC (“Fidium”) is a subsidiary of Fidium Holdings, LLC, a privately held Delaware limited liability company headquartered in Mattoon, Illinois.¹ Fidium also has multiple affiliates that are covered under this Robocall Mitigation Plan. Consistent with the Robocall Mitigation Database (“RMD”) filing instructions,² Fidium is submitting information regarding its “Other [FCC Registration Numbers],” “Other DBA Names,” and “Previous Business Names.”³ The principals of Fidium can be found on the company’s website.⁴ **Exhibit A** to this Robocall Mitigation Plan also includes this information for all of Fidium’s covered affiliates.

¹ Fidium’s primary address is: 2116 S. 17th St., Mattoon, IL 61938. Fidium now represents all lines of business formerly operated under Consolidated Communications.

² See FCC, *Robocall Mitigation Database External Filing Instructions, Version: January 2024*, <https://www.fcc.gov/sites/default/files/rmd-instructions.pdf> (last visited February 26, 2024).

³ *Id.* at 7.

⁴ <https://www.Fidium.com/about-us/leadership>

The company was founded in 1894 as the Mattoon Telephone Company and has been providing communications services for more than 125 years. Fidium is a broadband communications provider serving consumers, businesses, and wireless and wireline carriers across rural and metro communities in a 21-state service area.⁵ Through its advanced fiber network that spans 67,000 fiber route miles, Fidium offers a wide range of communications solutions, including high-speed Internet, data, phone, security, managed services, cloud services and wholesale carrier solutions.

Fidium affiliates are primarily voice service and broadband providers with a STIR/SHAKEN implementation obligation serving end-users, but some affiliates are also non-gateway intermediate providers (referred to throughout this Robocall Mitigation Plan as a “transit provider”) with a STIR/SHAKEN obligation. Neither Fidium nor any of its affiliates are foreign voice service providers.

- Fidium provides voice service to a broad range of residential, commercial, and enterprise customers across its IP and TDM networks as both a competitive local exchange carrier (“CLEC”) and incumbent local exchange carrier (“ILEC”). These voice services include local and long-distance service packages. Fidium also provides Voice over Internet Protocol (“VoIP”) phone services for commercial and residential customers, which includes soft switching technology, IP commercial telephones, and unified messaging. The majority of subscribers to Fidium’s voice service receive their service over TDM networks.⁶
- In its capacity as a transit provider, Fidium neither originates nor terminates voice traffic and relies entirely on TDM networks. Its network access services include interstate and intrastate switched access, and certain of its special access circuits provide dedicated lines and trunks to, among others interexchange carriers.

B. STIR/SHAKEN Obligation

In instances where Fidium does not originate Internet Protocol (“IP”) voice traffic, it is not subject to the requirements to implement the STIR/SHAKEN authentication framework in the non-IP portions of a network. Under the TRACED Act,⁷ the Commission granted extensions of the June 30, 2021 caller ID authentication

⁵ Fidium provides voice service in the following states: Alabama, California, Colorado, Florida, Georgia, Illinois, Iowa, Kansas, Maine, Massachusetts, Minnesota, Missouri, New Hampshire, New York, North Dakota, Oklahoma, Pennsylvania, South Dakota, Texas, Vermont, and Wisconsin.

⁶ More specifically, Fidium provides voice service to approximately 390,000 connections throughout its service territory, with approximately 238,000 receiving voice service over TDM networks (as of Dec. 31, 2025).

⁷ Pallone Thune Telephone Robocall Abuse Criminal Enforcement and Deterrence Act, Pub. L. No. 116-105 (2019) § 4(b)(1)(B) (TRACED Act).

framework deadline to certain categories of voice service providers.⁸ Given its reliance on TDM networks for certain of its subscribers, Fidium and its affiliates qualify for an extension of the June 30, 2021 deadline for those portions of its network that rely on non-IP technology to deliver service or calls under 47 C.F.R. § 64.6304(d), which allows for extensions for the “portions of a voice service provider’s network that rely on technology that cannot initiate, maintain, and terminate SIP calls” until a solution for such calls is reasonably available.⁹ Consistent with the FCC’s rules, Fidium is working to identify a non-IP solution through its relationships with current third-party providers and membership in USTelecom – the Broadband Association.

C. RMD Certifications

As certified in the RMD:

- All calls that Fidium originates on its network are subject to this Robocall Mitigation Plan.
- All calls that Fidium carries or processes on its network are subject to this Robocall Mitigation Plan.
- No prior Fidium certification has been removed by FCC action and Fidium has not been prohibited from filing in the Robocall Mitigation Database (RMD).
- At any time in the prior two years, Fidium has not been the subject of a formal Commission, law enforcement, or regulatory agency action or investigation with accompanying findings of actual or suspected wrongdoing due to the filing entity transmitting, encouraging, assisting, or otherwise facilitating illegal robocalls or spoofing, or a deficient RMD certification or mitigation program description.

D. Elements of the Company’s Robocall Mitigation Plan

The Company’s Robocall Mitigation Plan contains the following elements:

1. Customer Onboarding and Know Your Customer Protocols
2. Terms and Conditions of Agreements
3. Analyzing and Monitoring Network Traffic
4. Investigating Suspicious Calling Patterns
5. Participation in the Industry Traceback Group
6. State Attorneys General Anti-Robocalling Principles
7. Designated Employee Responsible for Addressing Robocall Mitigation-Related Issues
8. Employee Training

⁸ See 47 C.F.R. § 64.6304(a)-(d); see also *Call Authentication Trust Anchor*, WC Docket No. 17-97, Second Report and Order, 36 FCC Rcd. 1859, 1892, ¶ 66 (Oct. 1, 2020) (“*Second Caller ID Authentication Report and Order*”).

⁹ See 47 C.F.R. § 64.6304(d); *Second Caller ID Authentication Report and Order* at 1892, ¶ 66.

II. Robocall Mitigation Plan

A. Customer Onboarding and Know Your Customer and Know Your Upstream Provider Protocols

Consistent with 47 C.F.R. §64.1200(n)(4), Fidium takes affirmative, effective measures to prevent new and renewing customers from using its network to originate illegal calls, including knowing its customers and exercising due diligence in ensuring that its services are not used to originate illegal traffic. In particular, consistent with 47 CFR §64.6305(d)(2)(ii), Fidium follows appropriate Know Your Customer (“KYC”) and Know Your Upstream Provider (“KYUP”) protocols when onboarding new commercial customers, and when existing customers renew their services by transitioning from Fidium’s legacy services, to new or different services.

As part of its KYC protocols, Fidium requires any commercial customer to provide sufficient information to ensure its legitimacy. Among other things, Fidium generally requires its commercial customers to provide the full legal name of the company (and its parent company if applicable), the physical address of its operations, the billing name and address (when different), and the customer contact name and telephone number, as applicable.¹⁰ Fidium’s onboarding for its commercial customers also includes an application for service that can be used as a condition precedent to the initial establishment of service. The acceptance of an application or order for service by an applicant whose credit has not been duly established may be subject to the deposit, advance payment and/or refusal of service provisions described in Fidium’s rates, terms and conditions.¹¹

In addition, Fidium reserves the right to examine the credit record or other available external sources of credit of any applicant or customer.¹² Commercial customers without an established credit rating or with a negative credit rating shall be required to deposit with Company an amount equivalent of up to two months of actual or estimated monthly charges.¹³

For its residential subscribers, Fidium conducts identity checks for customers when they start service. Specifically, Fidium searches its internal systems to determine if

¹⁰ See, e.g., Consolidated Communications Enterprise Services, Inc., *Rates, Rules and Regulations Governing the Provision of Access Services for Connection to Interstate Communications Facilities* (Aug. 1, 2020), at Section 5.1, <http://www.tariffs.net/tariffs/100115qwzx/tempCCES%20Interstate%20Service%20Guide%20No%201%20-%20208-1-20%20-%20Final.pdf> (“*Interstate Agreement*”).

¹¹ See Fidium Enterprise Services, LLC, *Specialized Common Carrier Service Rates, Terms and Conditions* (Dec. 1, 2025), at Section 2.3.8, [https://www.tariffs.net/tariffs/100115qwzx/tempFCC%20RTC%203%20CCES%20Interstate%20LD%20Legacy%20TG%20%28Res%20LD%20\\$4.50%20Inc%29%20FINAL%202025-12-01.pdf](https://www.tariffs.net/tariffs/100115qwzx/tempFCC%20RTC%203%20CCES%20Interstate%20LD%20Legacy%20TG%20%28Res%20LD%20$4.50%20Inc%29%20FINAL%202025-12-01.pdf) (“*RTC Agreement*”).

¹² *Id.* at Section 2.10.6.

¹³ See *Interstate Agreement*, Section 3.5.

any new or renewing customers have a previous outstanding balance or bad debt.

With respect to its KYUP frameworks, Fidium operates with less than ten upstream providers to facilitate all voice traffic originating from or terminating to the Fidium network. The relationships between Fidium and its upstream providers involve strong contractual terms. Several of Fidium's upstream providers are Tier-1 providers, or are otherwise reputable, nationwide companies that Fidium understands are adhering to the requirements put forth by the FCC to mitigate illegal robocalls.

B. Contractual Provisions to Mitigate Origination of Illegal Robocalls

Both commercial and residential voice service customers of Fidium are subject to appropriate terms and conditions that (1) obligate customers not to use Fidium's services for unlawful purposes; and (2) preserve Fidium's right to terminate customers for violations of the law.

Fidium also retains the right to immediately suspend or terminate service for violations of its Acceptable User Policy (AUP), which prohibits "using [Fidium's services] to transmit, retransmit, distribute, post, or store any material that in the judgment of Service Provider is threatening, fraudulent, libelous, defamatory, or otherwise objectionable or unlawful" and "using [Fidium's services] to participate in activities and/or services prohibited by federal, state or local law."¹⁴ For its commercial customers, Fidium also reserves the right to discontinue service without notice, "in the event of a violation of any law, rule, or regulation of any government authority having jurisdiction over the service,"¹⁵ or in the event of fraudulent use of Fidium's network. In such instances, Fidium will discontinue service without notice and/or seek legal recourse to recover all costs involved in enforcement.¹⁶

Fidium maintains a Master Service Agreement ("MSA") for commercial customers which includes a termination clause for violations of federal, state, and local laws, rules, and regulations applicable to use of Fidium's services or their equipment. The MSA prohibits the signatory from tampering with equipment or software to falsify caller ID by data or voice. It also requires the signatory to safeguard its network against unauthorized access to long distance services.

Fidium also maintains standard interconnection agreements for its wholesale customers and upstream providers. The company's standard language prohibits parties from "intentionally substitute[ing] [or] implement[ing] any arrangement within its switch(es) that generates an incorrect ANI, CPN or other SS7 parameters than those associated with the originating End User." The agreement requires parties to maintain six months of usage records and permits the parties to audit one another. The agreements

¹⁴ See Fidium, *Internet Acceptable Use Policy*, <https://www.fidiumfiber.com/terms-policies/acceptable-use-policy> (last visited December 8, 2025).

¹⁵ See *Interstate Agreement*, Section 3.6.2(C).

¹⁶ *Id.* at Section 3.6.2(E).

also require the cooperation with all traceback requests from the FCC’s designated Traceback Consortium, which is currently the Industry Traceback Group (“ITG”).

Additionally, Fidium maintains a Wholesale Master Services Agreement (“Wholesale MSA”) for wholesale customers with provisions intended to mitigate illegal activity. Under the Wholesale MSA, Fidium retains the right to terminate service to any subscriber or customer who uses the service for abusive or unlawful communications or who otherwise does not strictly comply with Fidium’s AUP.

Fidium also incorporates additional contractual provisions designed to mitigate illegal robocalls over IP networks for fiber-based services into relevant product addendums. Among other things, these provisions enable Fidium to take actions it deems reasonably necessary in the event it discovers or has reason to believe that suspicious or fraudulent calls are being made, or where it identifies calling patterns or volumes materially outside of the customer's regular usage patterns. In such instances, Fidium can temporarily suspend the services of the customer, and/or block or limit access to particular calling numbers or geographic areas to prevent illegal robocalls.

Lastly, Fidium maintains Phone and Long Distance Terms and Conditions¹⁷ and Fraud Protection Policies¹⁸ for customers. Fidium may suspend or terminate service to a customer if the company reasonably believes the customer or entities using the customer’s account are using the services in a manner that is “abusive, illegal, or fraudulent.” Customers are obligated not to use Fidium’s services in a manner that unreasonably interferes with the use of the services by other customers.

C. Analyzing and Monitoring Network Traffic

Fidium also has policies and procedures governing the analysis and monitoring of its outbound network traffic. Fidium analyzes voice network traffic originating from its network on a twenty-four-hour basis in order to identify and monitor patterns consistent with illegal robocalls.

As part of its analysis and monitoring of originating and transit network traffic, Fidium maintains five separate Network Operations Centers (“NOC”) in the Pacific, Central, and Eastern time zones of the United States that collectively provide continuous oversight of Fidium’s voice service operations (collectively, the “Fidium NOC Team”). Two of the five NOCs are staffed full-time and operate on 24-7-365 basis (“NOC Full-

¹⁷ See Consolidated Communications, *Long Distance Terms & Conditions*, <https://www.consolidated.com/support/terms-policies/phone-and-long-distance-terms-policies/long-distance-terms-conditions> (last visited December 8, 2025); Fidium Fiber, *Phone Terms of Service*, <https://www.fidiumfiber.com/terms-policies/phone-terms-of-service> (last visited December 8, 2025).

¹⁸ See Consolidated Communications, *Fraud Protection*, <https://www.consolidated.com/support/terms-policies/phone-and-long-distance-terms-policies/fraud-protection> (last visited December 8, 2025) ; Fidium Fiber, *Phone Terms of Service, Section 5*, <https://www.fidiumfiber.com/terms-policies/phone-terms-of-service> (last visited December 8, 2025).

Time Hours”). The remaining three NOCs operate seven days per week on a fourteen-hour basis between 7:00 AM and 9:00 PM ET (“NOC Standard Hours”).

The Fidium Network Operations Center is composed of three functional teams. The Customer Facing Team, responsible for supporting individual customers, the Network Facing Team responsible for monitoring and maintaining entire network stability, and the NOC Engineering Team responsible for all technical escalation support.

In its capacity as an originating voice service provider and a non-gateway intermediate provider, Fidium has selected the following third-party vendors for a variety of traffic analysis and robocall mitigation purposes: Neustar, Sansay, and Tekno Telecom. As applicable, Fidium may utilize third-party services to sign calls with the appropriate STIR/SHAKEN header using Fidium’s STIR/SHAKEN certificate, conduct additional analysis of its inbound traffic, label calls based on the reputation of the caller, and block calls from carriers that are not listed in the FCC’s Robocall Mitigation Database. Fidium is working to expand on its call blocking capabilities to further prevent illegal robocalls from reaching its end-user customers.

In addition to the Fidium NOC Team, Fidium also maintains a separate Network Security Team whose goal is to prevent suspicious calls and abuse of Fidium’s network, and to detect and terminate such activity should it occur (“Fidium Network Security Team”). The efforts of the Fidium Network Security Team are enhanced by its own custom -built software that detects and mitigates suspect traffic. The software can terminate calls in progress if suspicious activity is detected, and it also collects and analyzes metadata from all calls in real time and maintains historical records. This data can be further processed for intelligence analytics as well as further improvements to detection capabilities.

D. Investigating Suspicious Calling Patterns

Complementing the Fidium Network Security Team are separate departments that investigate suspected illegal robocall traffic: 1) a fraud department whose duties include investigation of illegal robocalls (the “Fidium Fraud Department”); and 2) a security team that acts as the primary interface with law enforcement (“Fidium Security Team”). The Fidium Fraud Department is staffed by a fraud supervisor and a fraud specialist, and also maintains a set of written guidelines that detail its procedures for determining whether certain voice traffic is fraudulent or legitimate (“Suspicious Calling Guidelines”). It also utilizes third-party software that facilitates its investigations into suspected fraudulent traffic.

The Fidium Fraud Department has in place a fraud management system that enables it to, among other things, monitor all network usage, identify suspicious network activity (based on excessive call duration, abnormal call patterns, atypical call activity, hot lists, and subscriber information), receive automatic alerts, distinguish fraud from honest customer usage, investigate and manage cases dynamically, resolve cases intelligently with options ranging from automated disabling of the number to

configuration changes, and document fraud cases.¹⁹

For example, traffic originating from the Fidium network is subject to a series of automated monitoring and alarm systems for each call detail record (“CDR”) generated on its network. If a CDR rule is violated (*e.g.*, excessive call volumes, etc.), the system generates an automatic ‘block’ that will be sent to the applicable switch to attempt to block the originating automatic number identification (“ANI”). If the automatic blocking of the ANI is unsuccessful and occurs outside of the Fidium Fraud Department’s standard hours (M-F, 8:00 AM – 8:00 PM ET), the Fidium NOC Team will immediately apply the relevant block (or blocks) on a manual basis.

The Fidium Fraud Department then reviews the relevant CDR details and follows the detailed procedures outlined in the Fraud Mitigation Procedures and Processes. Among other things, the Fidium Fraud Department will review alerts for various information such as the nature of the customer originating the call (*i.e.*, commercial or residential), whether the customer has previously triggered similar alerts, and historic information associated with the account (*e.g.*, case notes).

In the event the calls associated with the CDRs are determined to be fraudulent, the Fidium Fraud Department will take appropriate measures to mitigate such traffic. These measures include, but are not limited to, working with the originating customer to resolve problematic traffic, termination of the subscriber originating such traffic, as well as possible referrals to relevant enforcement agencies where appropriate. The Fidium Fraud Department also coordinates its efforts with the Fidium Security Team, in the event state or federal law enforcement agencies are engaged. In the alternative, if the calls associated with the CDRs are determined to be legitimate, the Fidium Fraud Department will memorialize its findings in writing.

E. Participation in the Industry Traceback Group

Fidium takes the issue of unwanted and illegal robocalls seriously and is committed to ensuring that its network is not utilized for the origination of such calls. In accordance with the ITG’s written policies and procedures, and consistent with the FCC’s rules and regulations, Fidium will respond fully, within 24 hours, to all call traceback requests from the Commission, law enforcement, and the industry Traceback Consortium, and will cooperate with such entities in investigating and stopping any illegal robocallers that use its service to originate, process, or carry calls. As noted in Section B above, Fidium also requires the cooperation of its interconnection partners with all traceback requests from the FCC’s designated Traceback Consortium, which is currently the ITG.

In addition to responding to such traceback requests, Fidium has been a long-

¹⁹ Consolidated Communications, *Fraud Protection*, <https://www.consolidated.com/support/terms-policies/phone-and-long-distance-terms-policies/fraud-protection> (last visited December 8, 2025) ; Fidium Fiber, *Phone Terms of Service, Section 5*, <https://www.fidiumfiber.com/terms-policies/phone-terms-of-service> (last visited December 8, 2025).

standing member of the FCC’s designated Traceback Consortium, the ITG. Since August 2019, Fidium has been a Steering Committee member of the ITG. Fidium has also financially supported the ITG since January 2020, and is now an Executive Committee member. To further support the ITG’s traceback efforts, Fidium developed a cross-departmental team that addresses tracebacks and participates in the regular business of the ITG. The team consists of approximately 2 dozen individuals from several departments in various locations across the country. These include representatives from Fidium’s regulatory and network engineering groups, as well as representatives from both the Fidium NOC Department and the Fidium Fraud Department.

F. Adoption of Various Government and Industry Anti-Robocalling Principles

Fidium has also adopted and implemented various government and industry best practices that focus on the mitigation of illegal robocalls. For example, Fidium was an original signatory to the 2019 State Attorneys General anti-robocall principles for voice service providers (“State AG Principles”).²⁰ Consistent with the State AG Principles, Fidium has committed to incorporate, or continue to incorporate, the eight listed principles into its business practices. Among other things, and consistent with the information provided above, Fidium has committed to analyze and monitor its network traffic, investigate suspicious calls and calling patterns, confirm the identity of its commercial customers, and cooperate in traceback investigations.

As an Executive Committee member of the ITG, Fidium has also agreed to comply with the ITG’s Policies and Procedures.²¹ Consistent with the ITG’s Policies and Procedures, Fidium has shown a “a continuous commitment to the Traceback process, including support for Tracebacks through the use of the [Secure Traceback Portal] and participation in regularly scheduled ITG Member calls.”²² Fidium has also signed a statement of intent with the ITG to adopt and follow its Best Practices, which includes (but is not limited to) identifying a dedicated point of contact for the ITG, promptly responding to ITG traceback requests, vetting the identify of its customers, analyzing and monitoring its network traffic, and investigating and mitigating suspicious calls and calling patterns.

²⁰ See *Anti-Robocall Principles*.

²¹ See Industry Traceback Group, *Policies and Procedures* (Aug. 2025), https://tracebacks.org/wp-content/uploads/2025/09/ITG_Policies-Procedures_Aug_2025.pdf.

²² *Id.* at 6.

G. Designated Employee Responsible for Addressing Robocall Mitigation-Related Issues

The name, title, department, business address, telephone number, and email address of the person within Fidium responsible for addressing robocall mitigation-related issues, to include traceback inquiries from the FCC, the Traceback Consortium, and law enforcement agencies, is as follows:

Contact Name: Kurt Rankin
Contact Title: Vice President, NOC Administration
Contact Street: 2116 S. 17th St.
Contact City: Mattoon
Contact State and Zip Code: IL 61938
Contact Telephone Number: (217) 258-2983
Contact Email: kurtis.rankin@fidium.com and traceback@fidium.com

H. Employee Training

Fidium has implemented a training program that focuses on ensuring that personnel receive appropriate training on issues related to illegal robocalls. Each member of the Fidium NOC Department and Fidium Fraud Department will receive a copy of this Robocall Mitigation Plan for their review and records. Fidium's Human Resources department will also include this Robocall Mitigation Plan in its package of policy documents and other relevant materials that are distributed to all employees on an annual basis. Employees are required to acknowledge their review and understanding of the documents. Through this approach, Fidium will seek to ensure that each of its employees are aware of the contents of this Robocall Mitigation Plan, thereby increasing its effectiveness. Additionally, these departments participate in industry working groups and vendor sponsored webinars / training to stay up to date on the latest robocall trends and solutions.

Exhibit A
List of Fidium Affiliates

<u>Company Name</u>	<u>FRN</u>	<u>OCN</u>	<u>“Formerly Known As” Names</u>
Fidium Holdings, LLC	0007494776		Consolidated Communications Holdings, Inc.
Fidium Enterprise Services, LLC	0008301434	383J	Consolidated Communications Enterprise Services, Inc.
Consolidated Communications of Texas Company, LLC	0001652312	2072	Communications of Fort Bend Co.; TXU Communications; Fort Bend Telephone Co.
Consolidated Communications of Texas Company, LLC	0001652312	2109	TXU Communications; Lufkin-Conroe Telephone Co.
Consolidated Communications of Florida Company, LLC	0001824606	0291	Saint Joseph Telephone Co.
Consolidated Communications of Florida Company, LLC	0001824606	0294	Floral Telephone Co.
Consolidated Communications of Colorado Company, LLC	0002147098	2192	Big Sandy Telecom, Inc.
Consolidated Communications of Colorado Company, LLC	0002147098	2204	Columbine Telecom Co., Acquisition Corp
Consolidated Communications of Pennsylvania Company, LLC	0003193539	0145	Bentleyville Communications Corporation; Bentleyville Telephone Co.
Consolidated Communications of Pennsylvania Company, LLC	0003193539	0185	Marianna & Scenery Hill Telephone Co
Consolidated Communications of Pennsylvania Company, LLC	0003193539	0193	North Pittsburgh Telephone Company
Consolidated Communications of Maine Company, LLC	0003708229	0004	China Telephone Co.
Consolidated Communications of Maine Company, LLC	0003708229	0015	Community Service Telephone Co.
Consolidated Communications of Maine Company, LLC	0003708229	0025	Standish Telephone Co.

<u>Company Name</u>	<u>FRN</u>	<u>OCN</u>	<u>“Formerly Known As” Names</u>
Consolidated Communications of Maine Company, LLC	0003708229	3312	Maine Telephone Co.
Consolidated Communications of Maine Company, LLC	0003708229	3313	Sidney Telephone Co.
Consolidated Communications of Maine Company, LLC	0003708229	3316	Northland Telephone of Maine, Inc.
Consolidated Communications of Minnesota Company, LLC	0003713930	1375	Enventis; HickoryTech; Mid-Communications, Inc.
Consolidated Communications of Minnesota Company, LLC	0003713930	1427	Enventis; HickoryTech; Mankato Citizen's Telephone Co.
Consolidated Communications of Northland Company, LLC	0003723202	3331	Northland Telephone of Vermont, Inc.; FairPoint Vermont, Inc.
Consolidated Communications of Kansas Company, LLC	0003723236	1816	Bluestem Telephone Co.
Consolidated Communications of Kansas Company, LLC	0003723236	1835	Sunflower Telephone Co. - CO/KS
Consolidated Communications of Oklahoma Company, LLC	0003723517	1981	Chouteau Telephone Co.
Consolidated Communications of Central Illinois Company, LLC	0003723525	1004	El Paso Telephone Co.
Consolidated Communications of Central Illinois Company, LLC	0003723525	1009	C-R Telephone Co.
Consolidated Communications of Central Illinois Company, LLC	0003723525	1065	Odin Telephone Exchange Inc.
Consolidated Communications of New York Company, LLC	0003772753	0084	Taconic Telephone Corp.
Consolidated Communications of New York Company, LLC	0004331682	0078	Chautauqua & Erie Telephone Corp.
Consolidated Communications of New York Company, LLC	0004491544	0073	Berkshire Telephone Co.

<u>Company Name</u>	<u>FRN</u>	<u>OCN</u>	<u>“Formerly Known As” Names</u>
Consolidated Communications of Illinois Company, LLC	0004333712	1037	Illinois Consolidated Telephone Co.
Consolidated Communications of California Company, LLC	0004370789	2334	SureWest Telephone Company; Roseville Telephone Company
Fidium Enterprise Services, LLC -MO	0004969697	6102	Consolidated Communications Enterprise Services, Inc.-MO; ExOp of Missouri, Inc.; Unite
Fidium Enterprise Services, LLC -CA	0008301434	3964	Consolidated Communications Enterprise Services, Inc.-CA; SureWest Televideo
Fidium Enterprise Services, LLC -IA	0008301434	8593	Consolidated Communications Enterprise Services, Inc.-IA; Crystal Communications, Inc.
Fidium Enterprise Services, LLC -IL	0008301434	911E	Consolidated Communications Enterprise Services, Inc.-IL
Fidium Enterprise Services, LLC -MN	0008301434	4587	Consolidated Communications Enterprise Services, Inc.-MN; Enventis Telecom, Inc.
Fidium Enterprise Services, LLC -MN	0008301434	8581	Consolidated Communications Enterprise Services, Inc.-MN; Crystal Communications, Inc.
Fidium Enterprise Services, LLC -ND	0008301434	4708	Consolidated Communications Enterprise Services, Inc.-ND; IdeaOne Telecom, Inc.
Fidium Enterprise Services, LLC -PA	0008301434	8597	Consolidated Communications Enterprise Services, Inc.-PA; Penn Telecom, Inc.
Fidium Enterprise Services, LLC -TX	0008301434	912E	Consolidated Communications Enterprise Services, Inc.-TX; Consolidated Communications Telecom Services, Inc.; Consolidated Communications Network Services, Inc.; TXU Communications Telecom Services, Inc.; TXU Communications Network Services, Inc.; Lufkin-Conroe Telecom Services, Inc.; Lufkin-Conroe Network Services, Inc.
Fidium Enterprise Services, LLC -WI	0008301434	109A	Consolidated Communications Enterprise Services, Inc.-WI; Enventis Telecom, Inc.

<u>Company Name</u>	<u>FRN</u>	<u>OCN</u>	<u>“Formerly Known As” Names</u>
Fidium Enterprise Services, LLC -NNE	0016022634	631H	Consolidated Communications Enterprise Services, Inc.-NNE; Enhanced Communications of Northern New England, Inc.
Fidium Enterprise Services, LLC	0021757604	830G	FairPoint Business Services, LLC
Consolidated Communications of Missouri Company, LLC	0014710388	0472	FairPoint Communications Missouri, Inc.; Cass County Telephone Co.
Consolidated Communications of Northern New England Co., LLC	0016022618	5111	Northern New England Telephone Operations, LLC - ME
Consolidated Communications of Northern New England Co., LLC	0016022618	5113	Northern New England Telephone Operations, LLC - NH
Consolidated Communications of Vermont Company, LLC	0017551359	5115	Telephone Operating Co. of Vermont LLC