

TROY CABLEVISION, INC.
STIR/SHAKEN IMPLEMENTATION
ROBOCALL MITIGATION CERTIFICATION
ROBOCALL MITIGATION PLAN

Troy Cablevision, Inc. (Troy Cable or Company) submits this certification pursuant to section 64.6305(d) of the Federal Communications Commission's (FCC's or Commission's) rules.

STIR/SHAKEN Implementation

Troy Cable has fully implemented STIR/SHAKEN and all calls it originates are compliant with section 64.6301(a)(1) and (2).

Enforcement

All calls that originate on the Company's network are subject to the attached Robocall Mitigation Plan.

Troy Cable has never been the subject of a formal Commission, law enforcement, or regulatory agency action or investigation with accompanying findings of actual or suspected wrongdoing due to transmitting, encouraging, assisting, or otherwise facilitating illegal robocalls or spoofing, or a deficient Robocall Mitigation Database certification or mitigation program.

The Company has not been prohibited by the Commission from filing in the Robocall Mitigation Database.

Troy Cable commits to cooperate with the Commission, law enforcement, and the industry traceback consortium in investigating and stopping any robocallers that use our service to originate unlawful robocalls. Troy Cable will respond fully, within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium.

Traceback

Troy Cable commits to cooperate with the Commission, law enforcement, and the industry traceback consortium in investigating and stopping any robocallers that use our service to originate unlawful robocalls. Troy Cable will respond fully within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and cooperate with such entities in investigating and stopping any robocallers that use its service to carry, process, or originate robocalls.

I, Wesley Goings, Treasury/Secretary, submit this certification on behalf of the Troy Cablevision, which has implemented the STIR/SHAKEN authentication framework as indicated in the Robocall Mitigation Database. Pursuant to section 1.16 of the FCC's rules, I certify, under penalty of perjury that the information and statements contained herein are true and correct to the best of my knowledge and belief.



Wesley Goings, Treasurer/Secretary
February 23, 2026

Robocall Mitigation

Troy Cable has taken specific reasonable steps to avoid carrying or processing illegal robocall traffic. Troy Cable has retained Transaction Network Services (TNS) to implement call analytics to mitigate robocalls. TNS provides call blocking and filtering analytics from the TNS Call Guardian product to stop any callers suspected of illegal robocalling or spoofing over our network. The TNS product analyzes high-volume network traffic to identify and monitors patterns consistent with robocalls and provides real-time reports of suspicious activity.

If it is determined that a customer is originating prohibited, unlawful calls on our network, Company will take appropriate action consistent with our Acceptable Use Policy. Violators of this policy may receive a warning to stop the unlawful activity and may have their service suspended or terminated.

We use Call Data Records to generate daily reports for short duration calls for identify potential robocallers. We have implemented fraud detection in our LCR Least Cost Routing engine to block, in real time, multiple calls from a single user once such calls reach a threshold.

Company's service agreements contain acceptable use and traffic integrity terms that prohibits use our services for illegal Purposes, including the following language:

Know-Your-Customer. Troy Cable vets new and renewing customers by asking personally identifiable questions. We will confirm the identity of new or renewing residential and business customers by collecting identifying information including, as applicable, SSN, date of birth, contact person for the business, physical address, state and/or country of incorporation, and federal tax ID. New customers requesting an excessive number of call paths will be screened for legitimate usage needs. New and existing customers with an excessive number of call paths will receive robocall outreach and education materials.

Caller ID and call records are reviewed when service is installed to verify legitimate caller ID information.

Know-Your-Upstream Provider. The Company knows all carriers from which it directly receives traffic. Troy Cable has confirmed that all connected providers are listed in the Robocall Mitigation Database. Troy Cable shares call authentication data with connected service providers.

Traceback. We will respond fully and in a timely manner to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and will cooperate with such entities in investigating and stopping any robocallers that use our network to originate robocalls.

Company reserves the right to modify and/or supplement its robocall mitigation plan to adapt to risks and to improve the overall effectiveness of its program.

Appendix

Troy Cablevision, Inc.

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