



Ventel Limited

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ROBOCALL MITIGATION PLAN

Last update: 20.02.2026.

Ventel Limited is an intermediate provider based in Hong Kong that offers international wholesale traffic transit services.

Ventel Limited utilizes an AI-based Fraud Management System to prevent the transmission or processing of illegal robocall traffic. This system is capable of detecting various fraud scenarios. We continuously monitor all incoming traffic for issues on a proactive basis, employing advanced analytics systems to identify and block illegal traffic. For incoming traffic with NANP numbers (pertaining to the United States) in the caller ID field, we only accept such traffic if the upstream provider is duly registered with the Robocall Mitigation Database (RMD).

To mitigate the risk of illegal traffic, we have implemented a comprehensive Know Your Customer (KYC) procedure. This process is designed to evaluate the practices of upstream providers and involves collecting detailed information about their activities, contact details, and compliance with applicable regulations. The KYC procedure is typically conducted during onboarding and as necessary if suspicions arise.

Ventel Limited is committed to responding to all traceback requests received from the Federal Communications Commission (FCC), law enforcement agencies, and the industry traceback consortium. We cooperate fully with these entities to investigate and prevent illegal robocalling activities in cases where we act as an intermediate provider.