

KanOkla Communications LLC ROBOCALL MITIGATION PLAN

KanOkla Communications LLC is a small/rural carrier with less than 500 voice subscriber lines.

KanOkla Communications LLC has implemented the following Robocall Mitigation Plan to detect and prevent unlawful robocalls from originating on its network.

All calls that originate on KanOkla Communications LLC TDM portion of the network are subject to the described robocall mitigation program.

While KanOkla Communications LLC does not use its own call analytics systems or software to avoid originating, carrying or processing illegal robocall traffic, it has contracted with an engineering firm for ***Robocall Origination Detection Service***. The firm will download KanOkla Communications LLC CDRs monthly and look for patterns indicative of originating robocalling. The firm will email KanOkla Communications LLC a monthly report identifying any detected suspicious call activity. KanOkla Communications LLC will examine the reports and investigate and identify the source of the calls as unlawful or legitimate.

Enforcement

If it is determined a KanOkla Communications LLC customer is originating prohibited unlawful robocalls on our network, KanOkla Communications LLC will either warn the customer to stop or terminate their service as allowed per KanOkla Communications LLC policies that define the circumstances by which KanOkla Communications LLC will suspend or terminate service to a customer.

Traceback

KanOkla Communications LLC is committed to cooperating with the Commission, law enforcement, and the industry traceback consortium in investigating and stopping any illegal robocallers that we learn are using our service to originate calls. KanOkla Communications LLC will respond to any traceback requests within 24 hours.

Customer Vetting

KanOkla Communications LLC has procedures in place to prevent new & renewing customers from using our network to originate illegal robocalls. KanOkla Communications LLC thoroughly vets new residential and business customers by asking personally identifiable questions for additional security on each account before activating new service or making changes to existing services.

Jill Kuehny, Chief Executive Officer (CEO)

David Nance, Chief Operations Officer (COO)

KanOkla Communications LLC
100 KanOkla Avenue
Caldwell, Kansas 67022

