

- USA Termination will only offered to Retail Customers to limit the risk of Robocalls
- A numbers checked to ensure it is from an Allocated number and that number length correct for origin and that PAI header includes a a CLI which is valid.
- Processes in place for immediate response should we be contacted for help in tracing and blocking Robocalls by upstream terminators
- USA Suppliers will be given direct line numbers for the NoC to get immediate contact to fast track any action required.
- 24/7 monitoring in place to identify short terminations calls and processes in place to investigate and, if necessary, trace and block offenders.
- Tracking in place to monitor offending ANI's and where necessary block carriers for USA Calls if no action taken to resolve the situation.
- Offenders will be asked to prove they have corrected the situation and have adequate monitoring and blocking processes in place themselves before they will be allowed to send USA traffic.