

NEXT, Powered by NAEC, LLC

Robocall Mitigation Certification and Plan

NEXT, Powered by NAEC, LLC (NEXT or Company), a voice service provider, submits this robocall mitigation certification and attached Robocall Mitigation Plan pursuant to section 64.6305 of the Federal Communications Commission's (Commission's or FCC's) rules. NEXT has taken specific reasonable steps, as set forth below, to avoid originating and processing illegal robocall traffic.

Alianza, Inc. (Alianza) is NEXT's underlying voice service provider. Company relies on procedures, policies, and safeguards implemented by Alianza to ensure that the Company's residential and business customers are sufficiently protected against robocall and spoofing activities.

STIR/SHAKEN

NEXT is a voice provider without a STIR/SHAKEN obligation. Alianza has certified "complete" STIR/SHAKEN implementation.

Enforcement

All voice traffic that originates on our network is subject to the attached Robocall Mitigation Plan. NEXT reserves the right to modify and/or supplement its robocall mitigation plan to adapt to risks and to improve the overall effectiveness of its program.

NEXT and/or any entity for which the filing entity shares common ownership, management, directors, or control have never been the subject of a formal Commission, law enforcement, or regulatory agency action or investigation with accompanying findings of actual or suspected wrongdoing due to transmitting, encouraging, assisting, or otherwise facilitating illegal robocalls or spoofing, or a deficient Robocall Mitigation Database certification or mitigation program.

NEXT has not been prohibited by the Commission from filing in the Robocall Mitigation Database.

Traceback

NEXT commits to cooperate with the Commission, law enforcement, and the industry traceback consortium in investigating and stopping any robocallers that use our service to originate unlawful robocalls. NEXT will respond fully within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and cooperate with such entities in investigating and stopping any robocallers that use its service to carry, process, or originate robocalls.

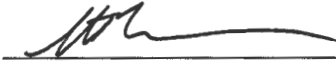
Identifying and Other Information

NEXT, Powered by NAEC, LLC

- NEXT is not a foreign voice service provider.
- Parent Company: North Arkansas Electric Co-operative
- Affiliates: None
- OCN: None
- Person within company responsible for addressing robocall mitigation-related issues:

Scott Hamby, Chief Operating Officer
Operations Department
225 South Main
Salem, AR 72576

I, Scott Hamby, Chief Operating Officer, for NEXT, Powered by NAEC submits this certification on behalf of the Company, which has implemented the STIR/SHAKEN authentication framework as indicated in the Robocall Mitigation Database. Pursuant to section 1.16 of the FCC's rules, I certify, under penalty of perjury that the information and statements contained herein are true and correct to the best of my knowledge and belief.

 sign/date

2-25-26

Robocall Mitigation Program

NEXT, Powered by NAEC has implemented specific reasonable steps to mitigate the risk of carrying or processing illegal robocalls on behalf of its customers.

As a reseller, NEXT relies on Alianza's call analytics to monitor call traffic. Alianza, has implemented a proprietary fraud detection and mitigation process through which it analyzes high-volume network traffic to evaluate compliance with a variety of fraud detection indicators and fraud detection best practices. Through this fraud detection and mitigation process, Alianza will notify individual customers of potentially fraudulent activity occurring in any of that customer's subscriber accounts. Alianza may take remedial action against any subscriber's account to prevent or remediate robocalling other fraudulent activity. If Alianza takes any such action, its fraud detection system triggers notification to the relevant customer of that action and any remedial steps that may be taken to restore service.

Our Terms and Conditions, which must be acknowledged by all customers prior to service initiation, include a provision requiring customers to comply with all applicable laws in connection with the customer's use of our services. All customers must also agree to abide by our Acceptable Use Policy (AUP). If a customer is found to have violated our Terms and Conditions or AUP, NEXT will take action commensurate with the severity of the customer's offense, including, but not limited to, providing the customer with a warning, suspending or terminating the customer's service, and/or reporting the misconduct to the appropriate authorities.

Additionally, NEXT obtains service from Telephone Science Corporation, d/b/a Nomorobo, for additional robocall mitigation coverage.

Know-Your-Customer. Our end user customers also subscribe to our electric utility services. Our customers are members of the local community in which we operate. Therefore, we know our customers and do not consider our network at high risk of originating illegal robocalls. As part of our standard operating procedures, we conduct due diligence on new and renewing voice customers by collecting personal identifiable information. For business customers, we collect information concerning the company's name, address, physical location, contact information, and Federal Tax ID, where appropriate. With respect to residential customers, we verify customer name and address, physical service location, and contact information.

Know-Your-Upstream Provider. NEXT relies on Know-Your-Upstream Provider processes adopted by Alianza, who states that it has "existing Tier-1 carrier service providers" from which it facilitates the provision of carrier services to its service provider customers. Alianza has confirmed those carriers are listed in the Robocall Mitigation Database. Alianza has provided detailed onboarding and fraud detection guidance to require and enable its customers to comply with the obligation to prevent and mitigate illegal robocalls.

Traceback. Next will respond fully and in a timely manner to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and cooperate with such entities in investigating and stopping any robocallers that use our network to originate robocalls.