



## **Robocall Mitigation Plan Description for Leonore Mutual Telephone Company**

### **STIR/SHAKEN Extensions:**

Leonore Mutual Telephone Company has received the following extension of the STIR/SHAKEN implementation deadline under §64.6304 of the FCC's rules: (1) the non-IP networks extension (§64.6304(d)).

All originating calls on the Leonore Mutual Telephone Company network are subject to the Robocall Mitigation Program measures described below.

### **Trace Back Requests:**

Leonore Mutual Telephone Company commits to cooperating with the Commission, law enforcement, and the industry traceback consortium in investigating and stopping any illegal robocallers that are discovered using our service to originate calls, within 24 hours.

### **Robocall Mitigation Measures:**

- 1) Leonore Mutual Telephone Company is working towards updating portions of the network to generate originating toll calls over SIP trunks. With these trunks, the originating calls can be monitored for excessive call volumes and measures are in place with our toll provider to screen for illegal robocalls generated by our long-distance customers.
- 2) Leonore Mutual Telephone Company has established with billing vendor information reports the monitoring of originating call volumes for our customer base. Originating call records are summarized and compared to previous volumes to check for large increases in call volumes that appear unreasonable. If such volume changes are discovered, the company will investigate the change and take appropriate action with the customer.

**Status of LEONORE MUTUAL TELEPHONE COMPANY STIR/SHAKEN Implementation:**

As of February 15, 2024, none of the voice traffic that originates or terminates on the network of Leonore Mutual Telephone Company is authenticated or verified with STIR/SHAKEN.

Leonore Mutual Telephone Company has received a non-IP networks extension under §64.6304(d) of the FCC's rules, which provides the company with a continuing extension of the STIR/SHAKEN implementation deadline for those portions of its network that cannot initiate, maintain, and terminate SIP calls. In addition, Leonore Mutual Telephone Company will implement a call authentication protocol for voice calls delivered over the non-IP portions of its network that do not use SIP technology when such a protocol is fully developed and finalized by industry standards and the necessary equipment and software is available on the commercial market.

When Leonore Mutual Telephone Company implements IP-trunking for customer originated toll calling, the IP portion of the company's network will be fully STIR/SHAKEN compliant for the authentication and verification of SIP calls utilizing the SIP trunks.

**Leonore Mutual Telephone Company has the following affiliates:**

Leonore Cellular, Inc.

Leonore Mutual Telephone Company has the call chain role of being a voice service provider with a STIR/SHAKEN implementation obligation serving end-users.

Leonore Mutual Telephone Company Primary Contact For Robocall related issues:

|                |               |
|----------------|---------------|
| Name:          | Tracey Busch  |
| Phone Number:  | 815-856-3164  |
| Email Address: | lmtc@lmtc.net |