



FS Comm, LLC
P. O. Box 149
Cedar Brook, NJ 08018

FS Comm, LLC is eligible for STIR/SHAKEN implementation extension under 47 CFR § 64.6304 because we have fewer than 100,000 voice subscriber lines.

Knowing Our Customers

We take appropriate steps to verify the identity of business and organizations that utilize our service including requiring appropriate documents such as utility bills and/or business licenses to ensure the party that we are providing services to is a legitimate organization with the intent to use the services to conduct usual business communications.

Mitigation through Software

Each account has an appropriate, finite limit of active calls that they can participate in at a single time. Each account has limitations regarding which destinations they are allowed to initiate calls to. Only limited, authorized personnel have the ability to manage the outbound caller ID of the party initiating the call to eliminate telephone number spoofing. We require every endpoint connected to our services to be authenticated by either username and password or IP address or in some cases both.

Mitigation through Upstream Providers

We use well known, trusted providers for all SIP termination which employ their own defenses to combat robocalling and these services run concurrent with our own mitigation efforts.

Mitigation through Reporting

We employ automatic reporting strategies to alert us to unusually high call volume and unusually high number of concurrent calls for a single account.

FS Comm, LLC will respond to all traceback requests from the FCC or other legitimate law enforcement in a prompt manner to investigate and terminate any illegal robocall traffic originating from our systems.