



Centranet
Robocall Mitigation Certification and Plan
February 11, 2026

CERTIFICATION

Pursuant to section 64.6305 of the Federal Communications Commission's ("Commission's") rules, Centranet LLC ("Centranet") submits this document addressing its implementation of the STIR/SHAKEN call authentication framework and its plan to prevent and mitigate illegal robocalls.

Centranet provides high speed broadband internet and VoIP phone service to business and residential customers and is considered a voice service provider under section 64.6305. Alianza, Inc. ("Alianza") is Centranet's underlying voice service provider. Centranet relies on procedures, policies, and safeguards implemented by Alianza to ensure that Centranet's residential and business customers are sufficiently protected against illegal robocall and spoofing activities.

Centranet is a voice provider without a STIR/SHAKEN obligation.

All calls that originate on Centranet's network are subject to the Robocall Mitigation Program set forth below.

Centranet has not been prohibited from filing in the Robocall Mitigation Database by the Commission.

Centranet has never been the subject of a formal Commission, law enforcement, or regulatory agency action or investigation with accompanying findings of actual or suspected wrongdoing due to transmitting, encouraging, assisting, or otherwise facilitating illegal robocalls or spoofing, or a deficient Robocall Mitigation Database certification or mitigation program.

Traceback

Centranet is committed to cooperating with the Commission, law enforcement, and the industry traceback consortium in investigating and stopping any illegal robocallers that we learn are using our service to originate calls. Centranet will respond fully within 24 hours to all traceback requests from the Commission, law enforcement, and the Industry Traceback Group (ITG), and cooperate with such entities in investigating and stopping any robocallers that use its service to carry, process, or originate illegal robocalls.

Identifying Information

Primary address of the provider: 3305 S Boomer Rd., Stillwater, OK 74074

Other business names in use: [None]

All business names previously used: [None]

Centranet is not a foreign voice service provider.

Individual within company responsible for addressing robocall mitigation-related issues:

Robert Green, Director of Network Engineering

3305 S Boomer Rd.

Stillwater, OK 74074

Phone: 405-533-4182

E-mail: rgreen@centranetfiber.com

Upstream Provider Information

Name of Upstream Carrier Provider- Alianza, Inc.

Nature of Business: Cloud Voice Provider; Wholesale Provider

Name of Contact: Lance Brimhall

Title: Associate General Counsel

Phone number: 801-901-3305

Email Address: lance.brimhall@alianza.com

ROBOCALL MITIGATION PLAN

STIR/SHAKEN Implementation

Alianza, Centranet's underlying voice service provider has fully implemented STIR/SHAKEN. Alianza authenticates Centranet's voice traffic using STIR/SHAKEN, providing A-level attestation for all of Centranet's calls.

Robocall Mitigation Program

Use of Call Analytics to Identify and Block Unlawful Traffic. In addition to implementing STIR/SHAKEN on its network, Alianza has also implemented its own call analytics to identify unlawful traffic originated by its own retail customers and the end user customers of its wholesale customers, including Centranet. Alianza's call analytics, supported by TNS Call Guardian, can detect call patterns that indicate robocall activity, including, but not necessarily limited to, an unusually large number of calls from the same number, an excessive number of short duration calls, and calls that stop attempting to connect after a single ring. Alianza's call analytics also can detect where the calling number is invalid, unallocated, or on the ITG's Do Not Originate ("DNO") list. If Alianza's analytics detect any of the above-described issues with the outbound traffic of a Centranet end user customer, Alianza alerts Centranet's contact representative and asks Centranet to investigate the issue and thereafter inform Alianza:

(i) when the issue is resolved and (ii) what actions Centranet took in resolving the issue. Upon receipt of any alert from Alianza, Centranet conducts an immediate investigation to determine if the caller was attempting to originate unlawful robocalls. If confirmed, Centranet will take appropriate action in accordance with its Acceptable Use Policy which may include issuance of a warning to the customer, account suspension, or account termination.

Know-our-Customer. Centranet vets each customer upon application for service, entering new or renewal contracts, and/or provisioning network connectivity. Centranet confirms the identity of new or renewing business customers by collecting information concerning the company name and address, physical location of the business, contact information, and the customer's Federal Tax ID, where appropriate. With respect to residential customers, Centranet verifies customer name and address, physical service location, and contact information. Centranet may also utilize third-party agencies to gauge credit and/or fraud risk associated with a potential business or residential customer.

Description of Contractual Provisions. Centranet's Terms and Conditions, which must be acknowledged by all customers prior to service initiation, include a provision requiring customers to comply with all applicable laws in connection with the customer's use of Centranet's services. Pursuant to the Terms and Conditions, in order to protect its network from any unlawful use, Centranet may take action, including suspension or termination of service. All customers must also agree to abide by Centranet's Acceptable Use Policy, which prohibits customers from engaging in any activity, whether illegal or not, that Centranet, in its sole discretion, determines to be harmful to its subscribers, operations, or networks. To the extent a customer is found to have violated its contractual obligations, Centranet will take action commensurate with the severity of the customer's offense, including, but not limited to, providing the customer with a warning, suspending or terminating the customer's service, and/or reporting the misconduct to the appropriate authorities.



Know-Your-Upstream Provider. Centranet's sole upstream Provider is Alianza which is registered in the Robocall Mitigation Database and has fully implemented the STIR/SHAKEN framework. Centranet relies on procedures and policies implemented by Alianza to mitigate illegal robocalls.

Alianza knows its upstream providers from which it directly receives traffic and has insight into its upstream providers' policies and procedures related to identifying and blocking unlawful robocall traffic through Alianza's review of these providers' robocall mitigation plans.

Cooperation with Traceback Group, Law Enforcement and Government Agencies. Centranet will respond fully and in a timely manner to all traceback requests from the Commission, law enforcement, and ITG, and will cooperate with such entities in investigating and stopping any robocallers that use its network to originate illegal robocalls.

Centranet's underlying voice services provider, Alianza, is also committed to responding fully and within 24 hours to all traceback requests made by ITG, law enforcement authorities, and government agencies to investigate and address suspected unlawful robocalls originated or passed to Alianza. Centranet has agreed to cooperate with Alianza in responding to ITG traceback requests, as detailed above.

Centranet and Alianza are committed to fully complying with the Commission's robocall blocking requirements and Alianza deploys its own solutions, along with using TNS Call Guardian Authentication Hub, to block calls and provider traffic that: (1) are identified in any public notice or order released by the FCC; (2) are substantially similar to the types of traffic identified in any public notice or order released by the Commission; or (3) include a caller ID number or name that is on DNO list issued by ITG. Alianza also blocks the traffic of all foreign providers and gateway providers that have not registered in the Robocall Mitigation Database.

Centranet reserves the right to modify and/or supplement its Robocall Mitigation Plan to adapt to risks and to improve the overall effectiveness of its program.

Please reference carrier's (Alianza) Robocall Mitigation Plan filed in the Robocall Mitigation Database under Alianza, Inc. Number RMD0006320, FRN 0013937586.