

KWISP Internet
478 Pennsylvania Ave. Suite 203
Glen Ellyn, IL 60137

March 29, 2024

Robocall Mitigation Plan (RMP)

1. KWISP commits to respond to all traceback requests from the Federal Communications Commission, law enforcement and the industry traceback consortium and to cooperate with such entities in investigating and stopping any illegal robocallers from using its services to originate calls, and that all of the voice traffic that originates on its network is subject to this robocall mitigation program.
2. KWISP screens all applicants for its services to determine if they are intending to use such services for autodialing from a database of numbers for purposes of telemarketing without having received written permission from the called parties. Calls to wireline numbers for purposes of political campaigning, market research or polling are deemed legal.
3. KWISP requires that all users of its services comply with applicable laws prohibiting illegal robocalling and will block services to a customer if it determines that the customer is using the services for any illegal activities, including robocalling. Such customer's service will be terminated if the violation is determined to be intentional.
4. KWISP will only accept traffic for termination from companies that are in the Robocall Mitigation Database after September 28, 2021
5. KWISP only provides voice service bundled with fixed wireless broadband, and a KWISP service representative verifies the identity of all new accounts, and that any DIDs requested for origination and termination are properly assigned to that customer.
6. KWISP does not allow spoofing of caller ID names or numbers to misrepresent the caller.

If there are any questions or concerns regarding this plan, please contact me.

/s/ Kenneth J. Hohhof
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