

LEAF RIVER TELEPHONE COMPANY
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Robocall Mitigation Plan Description for Leaf River Telephone Company

STIR/SHAKEN Extensions:

Leaf River Telephone Company has received the following extension of the STIR/SHAKEN implementation deadline under §64.6304 of the FCC's rules: (1) the non-IP networks extension (§64.6304(d)).

All originating calls on the LEAF RIVER TELEPHONE COMPANY network are subject to the Robocall Mitigation Program measures described below.

Trace Back Requests:

Leaf River Telephone Company commits to cooperating with the Commission, law enforcement, and the industry traceback consortium in investigating and stopping any illegal robocallers that are discovered using our service to originate calls, within 24 hours.

Robocall Mitigation Measures:

- 1) Leaf River Telephone Company provides our customers with a feature that allows the customer to screen calls for potentially unwanted sales and solicitation calls. This feature gives the customers a layer of protection from illegal robocalls.
- 2) Leaf River Telephone Company has updated portions of the network to generate originating calls over SIP trunks. With these trunks, the originating calls can be monitored for excessive call volumes and measures are in place with our toll provider to screen for illegal robocalls generated by our long-distance customers. These SIP-based trunks are fully Stir/Shaken compliant as of June 30, 2023.
- 3) Leaf River Telephone Company has established with billing vendor information reports the monitoring of originating call volumes for our customer base. Originating call records are summarized and compared to previous volumes to check for large increases in call volumes that appear unreasonable. If such volume changes are discovered, the company will investigate the change and take appropriate action with the customer.

Status of LEAF RIVER TELEPHONE COMPANY STIR/SHAKEN Implementation:

Leaf River Telephone Company has received a non-IP networks extension under §64.6304(d) of the FCC's rules, which provides the company with a continuing extension of the STIR/SHAKEN implementation deadline for those portions of its network that cannot initiate, maintain, and terminate SIP calls.

As of June 30, 2023, Leaf River Telephone Company is authenticating and verifying with STIR/SHAKEN voice traffic that originates on the IP portions of the company's network that support SIP calls. Leaf River Telephone Company also works with a third-party vendor providing Stir/Shaken verification and authentication on the Hosted Voice-Over-Internet-Protocol ("VOIP") service provide to customers by our affiliate to customers outside the telephone company exchange service area. Our vendor for the Hosted VOIP product is Sinch/Inteliquent. The traffic for this VOIP service is also Stir/Shaken compliant as of June 30, 2023.

In addition, Leaf River Telephone Company will implement a call authentication protocol for voice calls delivered over the non-IP portions of its network that do not use SIP technology when such a protocol is fully developed and finalized by industry standards and the necessary equipment and software is available on the commercial market.

Leaf River Telephone Company has the following affiliates:

ZMP Holding Company
L.R. Communications, Inc.

Leaf River Telephone Company has the call chain role of being a voice service provider with a STIR/SHAKEN implementation obligation serving end-users.

Leaf River Telephone Company Primary Contact For Robocall related issues:

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