

Predictive Dialer Limited
<http://www.hellohunter.com>
Robocall Mitigation Plan
Date: June 28, 2021

Predictive Dialer Limited develops and maintains a Software as a Service (SaaS) call center platform. The platform is marketed directly under the Hello Hunter brand and sold to white label customers under their respective brands.

We are primarily a software provider, but as of June 2021, there is a limited number of customers for whom we provide VoIP carrier termination. Our customers come from a variety of locations and industries, including, but not limited to, political campaigns, school notifications, and debt collectors.

Tracebacks

Predictive Dialer Limited responds to all U.S. Telcom traceback requests. We aim to investigate and respond within 24 hours. In addition, we cooperate with law enforcement and registered traceback consortium members to investigate and stop illegal robocalling.

SHAKEN/STIR

As of June 2021, we are still working with our VoIP termination partners to implement SHAKEN/STIR call authentication. We are exempt until June 20, 2023, as a small voice service provider with under 100,000 voice line subscribers.

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Predictive Dialer Limited will terminate any relationship with entities or customers that break our terms of service or violate federal or state laws. The latest version of our software requires end-users to verify ownership of a Caller ID through a software process to prevent Caller ID spoofing. White label partners must verify the caller IDs used by their customers. We maintain records and logs of all users and actively cooperate with any requests for information from law enforcement.