



FSM Telecommunications Corporation (FRN 0031057631)

Robocall Mitigation Plan

FSM Telecommunications Corporation, dba FSMTC, a small service provider with headquarters at 1210 Kaselehlie St., Kolonia, Pohnpei 96941, Federated States of Micronesia, submits this RMP as a part of its commitment to cooperate with the FCC in preventing and stopping illegal robocalls.

FSMTC's role in the call chain is a Foreign Service Provider without a STIR/SHAKEN obligation.

FSMTC has not been prohibited from filing a certification in the Robocall Mitigation Database.

FSMTC does not have a history of enforcement actions for illegal robocalls, TCPA or TSR violations, or related state law violations.

FSMTC uses the following affirmative, effective measures to prevent the origination or transit of illegal robocalls.

Know Your Customer

FSMTC follows the best practices for vetting caller identity described by the NANC Call Authentication Trust Anchor Working Group. (<https://docs.fcc.gov/public/attachments/DOC-367133A1.pdf>)

Know Your Upstream Provider

Our contractual provisions with upstream providers prohibit them from sending us illegal robocalls. If we find that an upstream provider is sending us suspicious robocalls, we warn them to stop and will immediately block or suspend a provider who is confirmed to be sending us fraudulent calls.

Traceback

We respond within 24 hours to all traceback requests from the Commission, law enforcement, and the registered traceback consortium. We cooperate fully with such entities in investigating and stopping any illegal robocallers that use our service to originate, carry, or process illegal robocalls.



Robocall Mitigation Program

We use call analytics software provided by TransNexus to monitor all outbound voice traffic in real-time to prevent the origination of illegal robocalls. The software provides detailed reporting to identify suspected illegal robocalls and the system alerts us if we process outbound calls where the calling number has a poor reputation, is invalid, unallocated, or on a Do Not Originate list.

We immediately investigate any identified suspicious calls to determine if the caller was attempting to originate unlawful robocalls. If we determine that the traffic was likely unlawful, then we warn them to stop sending such traffic. If they continue to send illegal traffic, we then terminate their service.