

Active Solutions Group dba CallHarbor

ROBOCALL MITIGATION PLAN

Active Solutions Group dba CallHarbor is committed to cooperating with the Federal Communications Commission (FCC) in preventing and mitigating illegal robocalls. This statement describes the measures the Company has implemented to comply with applicable FCC robocall mitigation requirements, including 47 C.F.R. §64.6305 and related STIR/SHAKEN obligations.

Active Solutions Group dba CallHarbor is an originating voice service provider operating under OCN 852J and maintains a robocall mitigation program designed to prevent the origination and transmission of unlawful robocalls. The Company maintains direct control over outbound caller ID presentation, outbound calling, and call routing decisions across its network.

Know Your Customer (KYC)

Active Solutions Group dba CallHarbor conducts customer interviews to verify customer existence, business location, line of business, and document business use cases. We provide customers with business-to-business communications and have no residential customers or outside service users. We also collect tax identification information and document key internal customer contacts.

Traceback Cooperation

Active Solutions Group dba CallHarbor commits to fully cooperating with the FCC, authorized traceback consortiums, and law enforcement agencies. The Company responds to all traceback requests within 24 hours and takes appropriate action to investigate and mitigate any suspected illegal traffic.

STIR/SHAKEN Compliance

Active Solutions Group dba CallHarbor is registered with the STI-PA using OCN 852J. We have our own STIR/SHAKEN certificate issued by the TransNexus Certificate Authority (STI-CA) that we use when authenticating calls we originate. We have implemented a STIR/SHAKEN solution supplied by TransNexus.

Third-Party Authentication Partner:

1. Name: Transnexus
Phone Number: 1-855-474-2536
Email: info@transnexus.com
Website: <https://transnexus.com/clearip/>

Call Analytics and Outbound Traffic Controls

Call analytics software provided by TransNexus is used to monitor outbound voice traffic in near real-time to detect and prevent the origination or transit of illegal robocalls. The system provides detailed reporting and automated alerts to identify suspected illegal calling patterns.

Traffic Monitoring and Enforcement

Active Solutions Group dba CallHarbor continuously monitors traffic pattern alerts for suspicious conditions, including high call attempt volumes, short-duration call spikes, sudden traffic surges, and the use of invalid, and unallocated calls. When suspicious activity is detected, the Company may investigate, monitor, block, throttle, or terminate traffic or customer services as necessary to help prevent the origination or transmission of illegal robocalls.

Signed



TRAVIS WAYE

President

Active Solutions Group dba CallHarbor