

Stelle Telephone Company
127 Sun Street – Stelle, IL 60919
Phone: 815-256-2345

Robocall Mitigation Plan Description for Stelle Telephone Company

STIR/SHAKEN Extensions:

Stelle Telephone Company has received the following extension of the STIR/SHAKEN implementation deadline under §64.6304 of the FCC's rules: (1) the non-IP networks extension (§64.6304(d)).

All originating calls on the Stelle Telephone Company's network are subject to the Robocall Mitigation Program measures described below.

Trace Back Requests:

Stelle Telephone Company commits to cooperating with the Commission, law enforcement, and the industry traceback consortium in investigating and stopping any illegal robocallers that are discovered using our service to originate calls, within 24 hours.

Robocall Mitigation Measures:

- 1) Stelle Telephone Company is researching options to upgrade portions of the network to generate originating calls over SIP trunks. The company is an extremely small rural provider in Illinois and serves a very small customer base. Options for replacing the switch equipment at the company are currently being investigated.
- 2) Stelle Telephone Company is working with our billing vendor to establish monitoring of originating call volumes by our customer base. Originating call records are summarized and compared to previous volumes to check for large increases in call volumes that appear unreasonable. If such volume changes are discovered, the company will investigate the change and take appropriate action with the customer.

Status of STELLE TELEPHONE COMPANY STIR/SHAKEN Implementation:

As of May 15, 2025, none of the voice traffic that originates or terminates on the network of Stelle Telephone Company is authenticated or verified with STIR/SHAKEN. Stelle Telephone Company has received a non-IP networks extension under §64.6304(d) of the FCC's rules, which provides the company with a continuing extension of the STIR/SHAKEN implementation deadline for those portions of its network that cannot initiate, maintain, and terminate SIP calls.

Stelle Telephone Company Principals information:

Stelle Telephone Company has no Affiliates.

The company officers are primarily responsible for the business operation and management of the company. The company officers are the following individuals:

President –Robert Gifford
Treasurer –Susan Fisher
Board Member – Will Wilson
Executive Director – Jo Daly

Know Your Customer issues:

The company has know-your-customer procedures in place to prevent the abuse of the network related to illegal calls before they occur. The company requires customers to provide information on the physical location for service and a contact person for each service that is provisioned. The company also has documentation regarding acceptable use of service and the prohibition of the use of service for any fraudulent activities. The company has the right to suspend service or terminate service for any customer violation of the service terms.

Third Party Vendors used in call analytics:

The company does not utilize any third parties for call analytics, at this point in time. At any point where the company employs a third party for the purpose of a call analytics application, the company will file a timely update to this plan document in the Robocall Mitigation Database.

Stelle Telephone Company has the role in the call chain of being a voice service provider with a STIR/SHAKEN implementation obligation serving end users.

Stelle Telephone Company Primary Contact For Robocall related issues:

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