



308 W. Main St.  
P.O. Box 158  
McNabb, IL 61335

## **Robocall Mitigation Plan Description for McNabb Telephone Company**

### **STIR/SHAKEN Extensions:**

McNabb Telephone Company has received the following extension of the STIR/SHAKEN implementation deadline under §64.6304 of the FCC's rules: (1) the non-IP networks extension (§64.6304(d)).

All originating calls on the McNabb Telephone Company network are subject to the Robocall Mitigation Program measures described below.

### **Trace Back Requests:**

McNabb Telephone Company commits to cooperating with and responding to the Commission, law enforcement, and the industry traceback consortium in investigating and stopping any illegal robocallers that are discovered using our service to originate calls, within 24 hours.

### **Robocall Mitigation Measures:**

- 1) McNabb Telephone Company provides our customers with a feature that allows the customer to screen calls for potentially unwanted sales and solicitation calls. This feature gives the customers a layer of protection from illegal robocalls. This feature also allows the Company to screen incoming calls through our internal Do No Originate process and stops illegitimate calls from terminating to or originating from customers in our service territory.
- 2) McNabb Telephone Company has updated portions of the network to generate originating calls over SIP trunks. With these trunks, the originating calls can be monitored for excessive call volumes and measures are in place with our toll provider to screen for illegal robocalls generated by our long-distance customers. We have accomplished full implementation of STIR/SHAKEN authentication on these trunks for the originating traffic of our customer base.

- 3) McNabb Telephone Company has reports from our billing vendor and has established monitoring of originating call volumes for our customer base. Originating call records are summarized and compared to previous volumes to check for large increases in call volumes that appear unreasonable. If such volume changes are discovered, the company will investigate the change and take appropriate action with the customer

**Status of MCNABB TELEPHONE COMPANY STIR/SHAKEN Implementation:**

McNabb Telephone Company has received a non-IP networks extension under §64.6304(d) of the FCC's rules, which provides the company with a continuing extension of the STIR/SHAKEN implementation deadline for those portions of its network that cannot initiate, maintain, and terminate SIP calls.

As of June 30, 2023, McNabb Telephone Company has implemented authenticating and verifying, with STIR/SHAKEN, voice traffic that originates on the IP portions of the company's network that support SIP calls.

In addition, McNabb Telephone Company will implement a call authentication protocol for voice calls delivered over the non-IP portions of its network that do not use SIP technology when such a protocol is fully developed and finalized by industry standards and the necessary equipment and software is available on the commercial market.

**McNabb Telephone Company has the following affiliates:**

McNabb Communications, Inc.

McNabb Long Distance, Inc.

McNabb Internet Connections, Inc.

**Company Information on Principals, Affiliates, Subsidiaries:**

McNabb Telephone Company has a holding company affiliate, McNabb Communications, Inc. The company has a resale toll affiliate company, McNabb Long Distance, Inc. The company also has an internet service affiliate, McNabb Internet Connections, Inc. McNabb Telephone Company is a wholly-owned subsidiary of McNabb Communications, Inc. The other listed affiliate companies are also wholly-owned subsidiaries of McNabb Communications, Inc. There is no principal or individual who owns a controlling interest McNabb Communications, Inc., or who has control over the company operations.

**Company Role in call chain:**

McNabb Telephone Company has the call chain role of being a voice service provider with a STIR/SHAKEN implementation obligation serving end-users.

**Third Party Vendors used in call analytics:**

The company does not utilize any third parties for call analytics at this point in time. At any point where the company employs a third party for the purpose of a call analytics application, the company will file a timely update to this plan document in the Robocall Mitigation Database.

**Know Your Customer issues:**

The company has know-your-customer procedures in place to prevent the abuse of the network related to illegal calls before they occur. The company requires customers to provide information on the physical location for service and a contact person for each service that is provisioned. The company also has documentation regarding acceptable use of service and the prohibition of the use of service for any fraudulent activities, which are contained in the company's service tariffs. The company has the right to suspend service or terminate service for any customer violation of the service terms.

**McNabb Telephone Company Primary Contact Robocall related issues:**

|                |                      |
|----------------|----------------------|
| Name:          | Dave Haworth         |
| Phone Number:  | 815-882-2201         |
| Email Address: | dhaworth@nabbnet.com |