

Robocall Mitigation Plan

Version 1.0

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Overview

Level 7 Systems Ltd. delivers light, robust and reliable communication solutions for business and home users. Our main goals are to create simple yet professional services, which are easy to understand and delivered with industrial-grade reliability. The company is based in London (UK), with points of presence in UK, US and Japan. Our main brands are: VoIPstudo, GoTrunk and VoIP Home.

Monitoring

Level 7 Systems Ltd. has a continuous automated monitoring and related reporting tools to analyze network traffic, such as inbound and outbound high-volume traffic in order to identify unusual spikes and suspicious patterns. All international traffic is validated through monitoring platforms to identify patterns of irregular activity and, if necessary, engage in mitigation and fraud prevention.

Level 7 Systems Ltd. Also operates a 24/7 NOC which is monitoring all outbound traffic to international destinations. Whenever NOC detects bulk calls that resemble robocalling, they take actions in blocking such calls and/or suspending offending account.

Cooperation

Level 7 Systems Ltd. works closely with its international partners to prevent fraudulent activities and actively updates the blacklists in order to block known robocall sources, fraudulent destinations and spoofed numbers. When suspicious traffic has been identified and verified with further investigation, the client or subscriber's service is immediately suspended, according to the Acceptable Use Policy.

Level 7 Systems Ltd. commits to cooperate with the Commission, the law enforcement and the industry trace back consortium in investigating and stopping any illegal robocallers that are using our services to originate calls.