

2026 Revised Robocall Mitigation Plan

Kosmaz Technologies LLC (Kosmaz) is a voice service provider (VSP) acting has implemented STIR/SHAKEN control of its originating calls. This is managed by iConectiv. Kosmaz is dedicated to stopping illegal calls originating in our network and to monitoring calls entering our network. The FCC requires that all VSPs certify in the Robocall Mitigation Database that they have (1) fully implemented STIR/SHAKEN across its entire network, (2) implemented STIR/SHAKEN on a portion of its network and that the remained of the calls are subject to a Robocall Mitigation Plan (RMP), or (3) have not implemented STIR/SHAKEN but subject all calls to an RMP to ensure that the network is not originating illegal robocalls. This filing updates Kosmaz's robocall mitigation efforts and procedures per FCC DA 24-73, Public Notice DA 26-72, and in compliance with 47 CFR § 64.6305.

The FCC requires that VSPs develop an RMP that:

- Lists the specific, reasonable steps the VSP has taken to avoid originating illegal robocall traffic
- States a commitment to respond fully and in a timely manner to all traceback requests from the FCC, law enforcement, and the industry traceback consortium
- To cooperate with entities investigating and stopping any illegal robocallers that use its services to originate calls

All voice traffic originating on our network is subject to the robocall mitigation program described below, subject to technical revisions implemented by Provider.

KNOW YOUR CUSTOMER

The objective of Kosmaz KYC policy is to prevent Kosmaz's services from being used, intentionally or intentionally, for spoofed or illegal traffic. Kosmaz vets new residential and business customers. This includes obtaining their contact name, location/address, IP address and billing information.

CUSTOMER ACCEPTANCE POLICY

When initiating Kosmaz services, all customers must agree to Kosmaz Terms of Service, which are designed to combat robocall before service is deployed. Customers agree that they are responsible for all communications transmitted via their account and Kosmaz reserves the right to terminate any and all services if Kosmaz believes, in its sole discretion, that the customer has breached any obligation of the Terms of Service such as providing false information about the identity of the sender or the origin of a message or phone call; violating any applicable local, state, or federal law or using Kosmaz's service to engage in or in connection with fraudulent activities.

TRACEBACKS AND COMPLAINTS

Kosmaz is committed to responding to all traceback requests and cooperating with any investigation to stop illegal robocalls. Kosmaz have a dedicated email address for trace requests, and senior-level staff is responsible for ensuring on time responses. Traceback requests can be sent to **support@voipvoip.com** for immediate processing by Kosmaz Technologies LLC.

TELEPHONE NUMBERS

A Telephone Number (TN) based caller identity is the originating phone number included in call signaling used to identify the caller for screening purposes that is uniquely associated with the subscriber. A subscriber is permitted to use a TN as a caller identify if a TN is directly managed by Kosmaz and/or obtained by Kosmaz from

Kosmaz's underlying carrier for use by the subscriber. Numbers can also be allocated by Kosmaz or ported using information from previous bill matching customer information.

For subscribers with multiline telephone systems, Kosmaz and our underlying provider only allow calls to be connected if the originating number matches one of the TN's assigned to the subscriber. This screening capability enables an automated and secure method of validating originating telephone numbers.

CALL MONITORING

Kosmaz system monitors, detects, and blocks any attempt by a subscriber to use a telephone number not provisioned by us and allocated to them.

Kosmaz runs realtime call analytics, which measures the volume of calls we originate based on, for example, telephone number, user, and account that falls outside normal parameters or behavior consistent with illegal robocalling. Kosmaz commits to reviewing its systems to ensure it matches the evolving methods that robocallers use.

STIR/SHAKEN Implementation

Provider has acknowledged to Kosmaz that it is currently authenticating and, via its wholesale provider's network implementation, verifying with STIR/SHAKEN voice traffic that originates and terminates on our network.

CORES registration

Kosmaz Technologies LLC has reviewed its CORES registration and confirmed that the information is up to date.